

ESTIMATES COMMITTEE B

19 to 21 June and 26 to 27 June 2001

REPLIES TO QUESTIONS

Attorney-General, Minister for Justice, Minister for Consumer Affairs, and Minister for Police, Correctional Services and Emergency Services

COMPLAINT OFFICERS EMPLOYED AND CASELOADS

In reply to **Mr ATKINSON**.

The Hon. K.T. GRIFFIN: I have been advised by the Equal Opportunity Commissioner of the following response:

Three complaint officers are currently employed by the commission. In addition to complaint handling, these officers are also involved in training and education, handling enquiries and associated legal work.

The average case load is approximately 30 cases per complaint officer.

In 1993-94 the commission employed a number of legal staff and administrative staff who would have been engaged in complaint handling. Information about how their time was deployed is not available. Therefore, the case load per officer cannot be identified for that period.

Any comparison of case statistics between the periods would be seriously flawed in any event due to the following:

1. The methodology employed for determining how complaints are categorised in 2000-01, is significantly different to the methodology employed in 1993-94. This has involved substantial changes to procedures, policies, definitions and recording and reporting of complaint record information
2. The commission has not handled federal complaints since June 2000 when financial arrangements with the federal Human Rights and Equal Opportunity Commission were terminated. Federal complaints have previously comprised up to 60 per cent of total complaints handled.

NUMBER OF COMPLAINTS RECEIVED BY EQUAL OPPORTUNITY COMMISSION

In reply to **Mr ATKINSON**.

The Hon. K.T. GRIFFIN: I have been advised by the Equal Opportunity Commissioner of the following response:

In 2000-01 the Equal Opportunity Commission handled 227 complaints—inclusive of complaints remaining open and carried forward from the previous year.

The commission's annual report of 1993-94 recorded that 884 complaints were handled in that period. However, statistical comparisons between the two periods are rendered invalid for the following reasons:

- The methodology employed for determining how complaints are categorised in 2000-01, is significantly different to the methodology employed in 1993-94. This has involved substantial changes to procedures, policies, definitions and recording and reporting of complaint record information.
- The Commission has not handled federal complaints since June 2000 when financial arrangements with the federal Human Rights and Equal Opportunity Commission were terminated. Federal complaints have previously comprised up to 60 per cent of total complaints handled.

The number of complaints referred to the Equal Opportunity Tribunal during 2000-01 was nine. During 1993-94, the number of complaints referred to the Tribunal was eight.

SEPARATE WAITING ROOMS FOR PROSECUTION AND DEFENCE WITNESSES

In reply to **Mr ATKINSON**.

The Hon. K.T. GRIFFIN: I have been advised by the State Courts Administration that my answer provided at the Estimates Committee on 19 June 2001 was correct. In developing the Adelaide Magistrates Court and Christies Beach Magistrates Court, the two

newer court developments, a separate facility/room is provided for victims of crime. The room is located near the office for the Director of Public Prosecutions for passive surveillance to ensure that they are not overlooked.

A remote witness facility room is also provided in the court developments.

In relation to civil cases there is no provision to provide separate facilities. Interview rooms are provided in court developments which can be used where required. However, the Courts Administration Authority has advised that there is no identified need to provide separate facilities.

CONSULTANCIES

In reply to **Mr ATKINSON**.

The Hon. K.T. GRIFFIN: I have been advised of the following response:

The following table provides an estimate of the amounts provisioned for consultancies for the out years by the Justice Portfolio:

2001-02	2002-03	2003-04	2004-05
\$2.8 million	\$2.4 million	\$2.5 million	\$2.5 million

It should be noted that SAPOL's operational policing systems were developed in the 1980's and will require significant investment in information technology to enable modern intelligence. This may impact on SAPOL's future consultancy requirements.

OPERATIONS OF THE PUBLIC TRUSTEE

In reply to **Ms RANKINE**.

The Hon. K.T. GRIFFIN: The Public Trustee has provided the following response which consists of several parts and I will deal with each separately.

Clients residing in government funded health facilities are not required to pay ambulance fees when they are transferred from one health service to another provided that the place of uplift is their place of residence. However, should the person be injured or taken ill elsewhere, no such free transfer would be provided. Therefore Public Trustee's policy is to protect clients by taking out this cover.

With respect to the question of what the Public Trustee is doing for the \$30 tax fee, I repeat earlier advice that the fee is a part contribution to the cost of carrying out an investigation into the tax situation of each of Public Trustee's clients. It is charged at the regulation fee for such activities of \$90 per hour and therefore represents about 20 minutes work. This work is done by a member of the Public Trustee taxation services branch and not by the personal estates officer who oversees the file on a daily basis.

The statement that accompanied the honourable member's question suggests that the Australian Taxation Office considers such work unnecessary. I have already advised that Public Trustee has negotiated an agreement with the Australian Taxation Office that returns do not have to be lodged provided that certain income thresholds are not exceeded. However, this agreement does not allow Public Trustee to abrogate responsibility for checking on the status of each client annually to determine if a return is to be lodged or not.

The honourable member's question also implied that the income commission and administration fee that Public Trustee takes (which is set by regulation and either waived or reduced for clients who have severely limited means) to defray the expense of estate administration is not justified by reason that the administration consists only of collecting pension and paying accommodation fees. This is not the case. Administration includes liaison with carers by both personal estates officers and the Public Trustee social worker; authorising purchases (for example, clothing, electrical goods and mobility equipment where appropriate), paying other expenses (such as medical costs and personal services) and releasing funds for excursions, presents and so on. The Public Trustee is always willing to consider requests for extra expenditure which can contribute to enhanced quality of life for its clients.

Also, the funds held for clients earn interest in Public Trustee's common funds. This income is significantly higher than that which can be earned in a bank account and offsets in whole or in part, the commission and fees charged by Public Trustee.

LISTING OF CASES

In reply to **Mr ATKINSON**.

The Hon. K.T. GRIFFIN: During the Estimates Committee B examination of the Estimates of Receipts and Payments of 2001-2002 for the Courts Administration Authority (CAA) on

19 June 2001, the Member for Spence asked if I could provide the committee with any information about possible difficulties in the working relationship between magistrates and Listings staff of the Magistrates Court Division of the CAA.

At the time neither I, the Chief Justice nor the state courts administrator who were appearing before the committee was able to assist the committee or the member with any information about such difficulties.

Since that time, the Chief Justice has enquired of the acting Chief Magistrate Mr Kelvyn Prescott DCM who has indicated that he is unaware of any such difficulties. The Chief Justice then wrote to the Member for Spence on 21 June 2001, informing him of the acting Chief Magistrate's response and offering to investigate further if the Member for Spence has any more detailed information.

On 27 June 2001, the Member for Spence wrote to the Chief Justice informing him that he had no more detailed information. On that basis, the committee has now received all of the information in relation to this matter that can be provided.

QUALIFIED INSTRUCTORS

In reply to **Mr CONLON**.

The Hon. R.L. BROKENSHIRE: I have been advised by the Commissioner of Police that prior to amalgamation of the Driver Training Unit with the Operational Safety Training Unit in January 2000, police driver trainers were required to be qualified as a senior constable and pass a practical driving test, on road and at Mallala Motor Sport Park.

Trainers completed a two week Professional Driving Instructors' course with the Department of Transport and undertook further in house training. Completion of an Instructor Training and Education Preparation course was also required either prior to or soon after entry to the Unit.

Currently, an instructor in the Operational Safety Training Unit (OSTU) is required to be eligible for the rank of senior constable, hold an operational police driving permit and be proficient in operational driving. They are also required to be proficient in the use of SAPOL general duties issue firearm and operational safety equipment.

Five members of OSTU hold the Professional Driving Instructors' certification. These people, because of their certification and experience in driver training, are involved in the training and assessment of new instructors. Most OSTU instructors have either successfully completed a Certificate IV in Assessment and Workplace Training or are working towards this certification.

Instructors joining the Driver Training Program generally undertake the course as a student driver, followed by a course as an observer of other instructors. They then commence as a trainee instructor under the guidance of an experienced tutor. All instructors are assessed periodically by the Supervisory Trainer of the Driver Training Program.

GRANT REVENUE

In reply to **Mr CONLON**.

The Hon. R.L. BROKENSHIRE: I have been advised by the Commissioner of Police of the following response:

The Grant Revenue budget for 2000-01 of \$219 000 relates to 'employee entitlements' for the Commissioner of Police. This has been reclassified for accounting purposes and now appears as a component of the total shown under the heading of 'State Government—Appropriation' for the 2000-01 estimated result and 2001-02 budget.

POLICE DRIVING PERMIT

In reply to **Mr CONLON**.

The Hon. R.L. BROKENSHIRE: I have been advised by the Commissioner of Police that with the exception of four probationary constables, all officers hold 1a limited patrol driving permits. The issues with the four probationary constables are being addressed individually. The most recent graduating course (20 June 2001) has commenced the driver training program.

The last audit of 1b permits indicates that approximately 3 285 police officers hold a 1b patrol permit. Of the remainder (approximately 320), most are officers without a current need for this permit as they are non-operational, on long term restricted duties or restricted to working in an administration or police station environment. This number also includes sergeants and senior sergeants who are managers of their staff rather than first response personnel.

There are 63 operational police officers requiring 1b patrol permit training of five days with a further 52 requiring limited remedial training of one to two days. The training needs of these members are being addressed and it is anticipated that up to 52 positions will be offered for a five day 1b patrol permit course in July and August 2001. This will reduce the outstanding requirements for the five day 1b course to 11 officers.

All probationary constables attend a 10 day driving course within approximately six weeks of graduation with the aim of attaining a 1b patrol permit. Those that do not achieve the standard are required to attend at a later date for remedial training as other commitments allow.

FINES

In reply to **Mr CONLON**.

The Hon. R.L. BROKENSHIRE: I have been advised by the Commissioner of Police that the forecast for the number of expiation notices issued by SAPOL in the next 12 months is 398 493 notices, a reduction of 15 359 from the previous year.

The actual amount raised from expiated notices in 1999-2000 was \$42.2 million; the estimated result in 2000-01 is \$43.0 million and the budgeted amount for 2001-02 is \$45.7 million.

Some expiation fees are increased each financial year in line with the Consumer Price Index (CPI). The Expiation Notice Branch is notified of the increase in fees by reference to regulations made under the relevant acts and printed in the *Government Gazette*.

The increase for the past three financial years is as follows:

Year ending 30 June 1999	2.6 per cent
Year ending 30 June 2000	2.8 per cent
Year ending 30 June 2001	3.1 per cent

As from 1 July 2001 all Road Traffic Act, Australian Road Rules, Hours of Driving and Private Parking Act expiation fees will increase 3.1 per cent in line with CPI.

LAPTOPS

In reply to **Mr KOUTSANTONIS**.

The Hon. R.L. BROKENSHIRE: I have been advised by the Department for Correctional Services of the following response:

On 18 May 1999, as a result of the misuse of personal computers by some prisoners, the Department for Correctional Services ceased to allow prisoners to access personal computers, printers and scanners in their cells. No prisoner is permitted access to the internet.

Notwithstanding normal departmental policy, the chief executive retains the discretion to consider extraordinary requests by prisoners for access to a personal computer.

On 1 March 2001, the chief executive approved the temporary use of a personal computer by one prisoner for the duration of his court proceedings only. Approval was granted subject to strict conditions that access would be for 'read only' purposes, the equipment stand alone, no on-line access to any other systems or internet and no printing facilities would be allowed. Access to any other diskette (including games) was not approved and will not be permitted. The prisoner signed an agreement outlining these conditions and legal counsel acknowledged the arrangements in writing.

In May 2001, as a result of a request from the prisoner's solicitor, and in consultation with the general manager, Yatala Labour Prison, it was agreed it was more practicable for both the prisoner and the smooth-running of the prison, for this prisoner to have the use of a laptop computer. The decision by the chief executive was made solely on the basis that the prisoner was being managed in a highly restricted regime and the limited space of his accommodation and subject to the conditions previously outlined above. A new agreement was prepared and signed by the prisoner and agreed to by his solicitor.

No prisoner has approval to access the internet.

Neither the chief executive or his staff, are aware of any attempt by prisoners to establish a website whilst in prison.

INFRA-RED SYSTEM

In reply to **Mr KOUTSANTONIS**.

The Hon. R.L. BROKENSHIRE: I have been advised by the Department for Correctional Services of the following response:

The cost of re-locating the camera from Mount Gambier Prison and installing it at Yatala Labour Prison was \$1 253.

A breakdown of the costs relating to the actual equipment are:

Camera	\$ 773.00
Lens	\$ 289.94
Camera housing	\$ 235.45
Infra-red light	\$1 260.00
Infra-red housing	\$ 275.00
Sub-Total	\$2 833.39

Similar cameras have previously been installed at Port Augusta Prison, Adelaide Remand Centre and Port Lincoln Prison and as previously advised, the use of such equipment is nothing out of the ordinary.

The installation of the camera was supervised by the Department for Correctional Services project manager, electronics.

FUNDING AND POLICE NUMBERS

In reply to **Mr McEWEN**.

The Hon R L BROKENSHIRE: I have been advised by the Commissioner of Police that SAPOL has defined rural areas as the country Local Service Areas (LSAs) of Hills Murray, Barossa Yorke, Far North, Mid North, Riverland, South-East, Mid West and West Coast.

17.5 per cent of the 2001-02 police recurrent budget will be spent on rural areas, and currently 17.1 per cent of the workforce is located in the country. With regard to the 203 additional police officers and 48 additional non police staff, 33 will be allocated to country areas. These figures include four police officers and one non police staff allocated to the South-East LSA.

Minister for Transport and Urban Planning, Minister for the Arts, Minister for the Status of Women, Minister for Local Government and Minister for Aboriginal Affairs

EQUAL OPPORTUNITY COMMISSION

In reply to **Ms KEY**.

The Hon. DIANA LAIDLAW: The Attorney-General has provided the following information:

Precinct Name	Council	Approval date
Grange	Charles Sturt	20/8/1998
Bowden and Brompton		10/9/1998
Tennyson		25/5/2001
Woodville West		Transport SA ¹
Plympton Park	Marion	14/8/2000
Westbourne Park	Mitcham	7/10/1999
Hawthorn		7/10/1999
Urrbrae		7/10/1999
Blackwood North		20/3/2001
Blackwood South		20/3/2001
Belair North		12/6/2001
Stepney Triangle	Norwood Payneham & St Peters	10/8/2000
Morphett Vale North	Onkaparinga	18/6/2001
Morphett Vale South		18/6/2001
Darlington		Minister ²
Onkaparinga Hills		Transport SA ¹
North Haven	Pt Adelaide Enfield	7/10/1999
Prospect	Prospect	13/6/2001
Valley View East	Tea Tree Gully	Deferred by Council
Torrensview and Underdale	West Torrens	Transport SA ¹

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1. The methodology employed for determining how complaints are categorised in 2000-01 is significantly different from the methodology employed in 1993-94. This has involved substantial changes to procedures, policies, definitions and recording and reporting of complaint record information.
2. The commission has not handled federal complaints since June 2000 when financial arrangements with the federal Human Rights and Equal Opportunity Commission were terminated. Federal complaints have previously comprised up to 60 per cent of total complaints handled.

SPRIGGS ROAD 40 KM/H PRECINCT

In reply to **Ms THOMPSON**.

The Hon. DIANA LAIDLAW:

1. The Spriggs Road 40 km/h precinct application of 17 April 2001 from the City of Onkaparinga is currently being reviewed by Transport SA.

2. By way of background for this application, the Huntingdale Residents Association wrote to council on 4 March 1999 asking for Huntingdale Estate to become a 40 km/h precinct. On 7 January 2000, council surveyed the Huntingdale Estate residents which showed strong support for the proposal. At its meeting on 18 July 2000, council agreed to pursue the implementation of a 40 km/h speed limit in the Spriggs Road 40 km/h Precinct. Council's application of 17 April 2001 was then sent to Transport SA to review against the criteria in the standard. A report will be sent to me to consider the granting of approval to council.

3. The City of West Torrens and the City of Charles Sturt currently have applications being reviewed by Transport SA for a 40 km/h area speed limit. Overall, I have approved 40 km/h precincts in the cities of Charles Sturt, Marion, Mitcham, Norwood Payneham and St Peters, Onkaparinga, Pt Adelaide Enfield, Tea Tree Gully and Unley. Within the City of Onkaparinga, I approved two 40 km/h precincts in Morphett Vale on 18 June 2001. The following table provides approval details for each application.

Precinct Name	Council	Approval date
Rutland and Chippendale		
City-wide	Unley	1/1/1999

¹Under review by Transport SA

²Under consideration by the Minister for Transport and Urban Planning

SOUTHERN EXPRESSWAY, STAGE 2

In reply to **Ms THOMPSON.**

The Hon DIANA LAIDLAW:

Brentwood Drive/Honeypot Road Intersection

The Member for Mawson has previously queried this issue.

Both Honeypot Road and Brentwood Drive are under the control and management of the City of Onkaparinga. Accordingly, the bridge and adjacent roads were designed in accordance with normal road design standards and requirements of the council.

With regard to the meeting planned by local residents, I understand it was held on 29 June 2001 and was attended by representatives from Transport SA, the project manager's office and the City of Onkaparinga, as well as local residents.

Completion of Stage 2

Weather permitting, the Southern Expressway and associated major works are expected to be finished prior to the opening date, which has now been brought forward to 9 September 2001.

Following the opening of the Southern Expressway, there will be some ongoing minor works, which will continue up to mid 2002. These works include:

- Landscape maintenance and associated local enhancement, where necessary

- Additional shared path connections resulting from ongoing consultation
- Minor roadworks at intersections to take account of changed traffic conditions
- Laying of the open grade asphalt, which requires warmer weather. This will be carried out over a period of approximately three weeks, and in such a way to minimise traffic disruptions.

The last scheduled plantings by the community and Aboriginal trainees are currently in progress. The major landscape contract for the project has been awarded, and work is expected to be completed before the opening. This will take the total plantings for Stage 2 to over 500 000 trees and shrubs—a major revegetation undertaking.

All works on the Southern Expressway will be completed by mid 2002.

RAILCAR MAINTENANCE CONTRACT

In reply to **Mr KOUTSANTONIS.**

The Hon. DIANA LAIDLAW: For the period July 2000 to March 2001, Goninan achieved a profit payment of \$64 432.07 in excess of the contract key performance indicators due to its performance.

The key performance indicators for the railcar maintenance contract between TransAdelaide and Goninan are:

KPI Sub Indicators	Target	Method of Measurement
First Year Targets		
Total Railcar Faults	5% reduction in total number of faults per operational hours at the end of the first year	Number of Total Faults recorded by TransAdelaide
Rail Safety - B Type Reportable Incidents	5% reduction in total number of faults at the end of the first year	Number of Total Faults recorded by TransAdelaide
Costs	10% reduction in Non-fixed costs in the first 12 months	Planned Corrective Maintenance costs monitored by TransAdelaide with previous 12 month costs
Zero Profit		
Rail Safety	No Type A faults re Rail Safety Act that are attributed to actions or omissions by the Service Provider	
	Failure to achieve full Accreditation to Rail Safety Act within 6 months of contract commencement, and maintenance of full accreditation during contract period. (Loss of accreditation may place contract at risk)	
Availability	100% compliance with Railcar Consist Book	Any incorrect trains by time, number and type, cleanliness and location
Performance against programmed Planned Preventative Maintenance	All Planned Preventative Maintenance Services completed on schedule	Contractor reports number of occurrences
Performance against programmed Planned Corrective Maintenance	All Planned Corrective Maintenance Services completed on schedule	Contractor reports number of occurrences
Forward Workload	No more than agreed number of man hours of outstanding work	Contractor reports number of occurrences
Reliability	90% of runs less than 5 minutes late	
Total Railcar Faults	Continual reduction in fault numbers, percentage to be negotiated annually	
Rail Safety - B Type Reportable Incidents	Continual reduction in fault numbers, percentage to be negotiated annually	

Defective Work and Rework	No components of systems requiring repeated repairs or maintenance	TransAdelaide monitors items in Planned Preventative Maintenance, Planned Corrective Maintenance & Unplanned Corrective Maintenance invoices	
Legislative Compliance	Rail Safety Act	Correction of all non-conformances under the Rail Safety Act within prescribed time	Contractor to notify TransAdelaide of non-conformity and record of correction
	OHS&W	Compliance with WorkCover and legislative requirements	Contractor to notify TransAdelaide of any non-compliance and record of correction
	Disability Discrimination Act	Access related equipment is available and functional at all times	Customer complaints and drivers reports noted by TransAdelaide
Costs		Ongoing reduction in all Non-fixed costs, target to be negotiated annually	Non fixed costs monitored by TransAdelaide, compared with previous 12 months
Cleanliness & Signage		All railcars achieve an average cleanliness rating of less than "4"	As assessed during all cleanliness audits
		All signage to be in a clean and legible condition	As assessed during all cleanliness audits
		Unacceptable signage replaced within 5 working days	As assessed during all cleanliness audits
Financial Penalty			
Reliability		No missed trips	Passing on of all direct and indirect financial penalties incurred by TransAdelaide resulting from Goninan's performance
Amount deducted to be no more than total profit at risk per annum		No runs more than 8 minutes late	Passing on of all direct and indirect financial penalties incurred by TransAdelaide resulting from Goninan's performance
Performance Bonus - Profit capped at 130%			
Performance		Reduction in non-fixed costs greater than agreed amount	
		Reduction in faults greater than agreed amount	
		100% of railcars delivered by TransAdelaide to the Railcar Depot on time	Contract to note occurrences
Economic Development		Apprentices and Trainees comprise 25% of workforce	Workforce composition supplied by Service Provider as requested
		Quarterly Report provided, detailing amounts invested in sponsorship, promotion, sport education, arts and commerce	Number and content of meetings. Suitable details of investments to be undertaken must be supplied
		Provide to Dept of Industry and Trade, 6-monthly, a development plan promoting SA as a business and manufacturing location	Number of development plans and meetings held with Dept of Industry and Trade
UpSkill		Compliance with vocational training obligations	Evidence provided of compliance with schedule 8 provided annually

The contract periods for the profit from the contract work to be put 'at risk'. Goninan has opted to place 100 per cent of its profit at risk, if the key performance Indicators are not met.

The contract also provides for 'bonus' profit to be paid if some key performance indicators are exceeded.

PERFORMANCE CRITERIA

In reply to **Mr KOUTSANTONIS**.

The Hon. DIANA LAIDLAW: The following amounts have been paid to contractors as patronage incentive payments over the period 23 April 2000 until 31 March 2001:

Torrens Transit	\$335 925
Southlink	\$81 220
Transitplus	\$32 875

As part of Serco's bid it offered to reinvest part of its patronage incentive payment into passenger transport initiatives, and this is

now a contract requirement. The amount of the reinvestment and the initiatives are under discussion.

The following amounts have been deducted from each contractor's contract payments due to 'defective services' over the period 23 April 2000 until 31 March 2001:

Serco	\$151 430
Torrens Transit	\$73 789
Southlink	\$48 449
Transitplus	\$17 941

The following number of missed trips (that is, trips which did not operate for all or part of the trip) have been reported by contractors over the period 23 April 2000 until 31 March 2001:

Serco	431
Torrens Transit	16
Southlink	1
Transitplus	27

ROAD SAFETY

In reply to **Mr KOUTSANTONIS**.

The Hon. DIANA LAIDLAW:

1. Transport SA has two programs that promote pedestrian access and safety:
 - 'Safe Routes to School' is a current Transport SA pedestrian safety program that has an ongoing commitment to be delivered to all primary schools. It is designed to provide a safe environment for all primary school children travelling to and from school.
 - 'Walk with Care' is a current Transport SA pedestrian safety program that has an ongoing commitment to be delivered to all elderly persons. The 'Walk with Care' program is designed to assist elderly pedestrians by providing a safe environment and a greater understanding of safety issues generally.
2. Transport SA has allocated \$258 000 for the 'Safe Routes to School' program in 2001-02.
3. The program will be introduced to approximately 30 primary schools in 2001-02. 59 schools have been or are currently in the program.
4. Transport SA has allocated \$80 000 for the 'Walk with Care' program for 2001-02.
5. The funds for the 'Safe Routes to School' program are used to provide low cost engineering improvements, costs associated with the delivery of the program (e.g., printing, brochures, etc), providing teacher training and support for classroom teaching.

Funds for the 'Walk with Care' program are used to provide low cost engineering improvements, costs associated with the delivery of the program (e.g., printing, brochures, information sessions, etc).

ROAD SAFETY AUDITS

In reply to **Mr KOUTSANTONIS**.

The Hon. DIANA LAIDLAW: The wide range of issues identified in road safety audits are addressed through a number of Transport SA annual programs including the Federal Black Spot Program.

In the 2001-02 financial year a total of \$6.526 million has been allocated for various rural shoulder sealing projects, including an additional \$0.8 million from increased heavy vehicle charges that I recently approved for the Lincoln Highway south of Cowell. A further \$6 million for passing lanes, \$3.960 million for pavement marking, \$0.475 million for junction treatments and minor works, \$0.648 million for pedestrian crossings and \$0.087 million for guard fencing will address safety audit deficiencies and will at the same time provide major improvements in the quality of the arterial road network. The Federal Black Spot Program will provide an additional \$1.481 million for road safety works on Transport SA's arterial network.

Many deficiencies identified in the audits are of a minor nature and are addressed routinely as part of normal road maintenance programs without the need for additional funding.

The allocation of \$0.5 million in the 2001-02 financial year for the Road Safety Audit Response Program will be used to undertake high priority works that fall between routine maintenance works and the works funded under the above programs.

CONSULTANCIES

In reply to **Mr ATKINSON**.

The Hon. DIANA LAIDLAW:

List of all consultancies let during 2000-01

Consultant	Tender or Expression of Interest called	Reason for no Tender or Expression of Interest	Terms of Reference	Cost (\$)
Arts SA				
Sue Hemmings	No	Recognised expertise	Job and Person Specification preparation for Program Administrator	520
CISA	No	Grants management system is owned by CISA	Modifications to the grants management system	654
Dr Margaret Seares	No	Recognised expertise	Arts and Education Strategy	1,065
Prue Weitemeyer	No	Recognised expertise	Evaluation of Arts Executive positions	2,000
Robyn Archer	No	Specialist in arts policy and intelligence	Implementation of Arts Plus	8,684
Mirror Image Media	No	Specialist in film industry	SA AV industry development strategies	6,910
Warwick Cheatle	No	Subject to long term arrangement with the Minister – now an Arts SA employee	Music Industry Consultant	5,000
Mark Coleman	No	Specialist role in the area of governance	Governance arrangements for Libraries	6,000
Patna Properties Pty Ltd	No	Specialist in capital projects	State Library Redevelopment	24,000
Peter Bassett	No	Specialist in Seattle arts and foreign affairs	Adelaide Seattle relationship project	12,000
Mcphee Andrewartha Pty Ltd	Yes	Part of DTUPA arrangement	Arts SA Museum investigation and report	14,955
Arts Projects Australia	No	Specialist in the industry	4th Australian Performing Arts Market	15,000
Office for the Status of Women				
Jane Jeffreys Consulting	No	Specialist knowledge in the area	Women's Executive Search - Diversity Project and Report	4,800

Planning SA				
Bruce Harry and Associates	No	Specific/known expertise required	Professional services to the Development Assessment Commission	4,000
Jensen Planning and Design	Select tender		Preliminary planning study for the former SAMCOR abattoir site to determine the most suitable strategic land use option	141,000
Transport SA				
QED Pty Ltd	Tenders		Overtaking Lanes Sturt Highway	290,000
Simsion Bowles	Single offer	Considerable pre-involvement and knowledge of TSA systems	DRIVERS Redevelopment: Business Case Analysis	107,000
Price Waterhousecoopers	Offers sought		Port River Expressway: Financial	325,000
SMEC Australia ACT P/L	Tenders		Waikerie bypass	146,000
Passenger Transport Board				
Arthur Anderson	Tender		GST Implementation	3,924
Australian Valuation Office	Direct Appointment	For PTB requirements - only Consultant available	Valuation of assets for end of year financial Statements	1,950
Higgins Botha	Direct Appointment	For PTB requirements - only Consultant available	Financial Services Member of Finance and Audit Committee	1,040
Ross Hurley Records Management	No	For PTB requirements - only Consultant available	Installation of E-courier	1,200
RIM International Pty Ltd	Direct Appointment	For PTB requirements - only Consultant available	Workshop Facilitation - Working Party on Video Surveillance in Taxis	900
RIM International Pty Ltd	Direct Appointment	For PTB requirements - only Consultant available	Workshop Facilitation - People Management Workshop and Services	3,000
RIM International Pty Ltd	Direct Appointment	For PTB requirements - only Consultant available	Workshop Facilitation - Working Party on National Recognition	1,500
RIM International Pty Ltd	Direct Appointment	For PTB requirements - only Consultant available	Workshop Facilitation	900
Scandrett-Smith Consulting	Tendered		Facilitation of Partnership between PTB and TA	3,597
Team based Strategies	Quotation	For PTB requirements - only Consultant available	Team Management Profiles	1,590
Terri Gilden	Direct Appointment	For PTB requirements - only Consultant available	Professional services for Call Centre	3,818
Transport Training Centre	No	For PTB requirements - only Consultant available	Industry investigation in passenger transport training requirements in rural areas	4,500
Acumen Research	Direct Appointment	For PTB requirements - only Consultant available	Organising Database & Analysis (Infoline)	24,240
Ersis Australia	No	For PTB requirements - only Consultant available	Training MapInfo	3,135
Fijitsu	No	Alliance exists between PTB and Fijitsu	Database Update Project & Training	49,335
Stephen Taylor and Associates	By tender		ATAS Project	37,763
Dr Josephine Tiddy (Corporate Transformations Pty Ltd)	Quotation	Specialist Expertise provided by Consultant	Chairperson, Access Cabs Fleet Advisory Committee (FAC)	42,750
Judith Sellick Consulting	Direct Appointment	For PTB requirements - only Consultant available	Passenger Transport Volunteer Project Report	5,000
TransAdelaide				
Hope Lovelock Deane	Open Tender		Adelaide Station Art in public transport	6,000
S Davidson, L Davidson, G Malone	Open Tender		Adelaide Station Art in public transport	4,000

Jam Factory Contemporary Craft	Open Tender		Adelaide Station Art in public transport	4,000
Brett & Watson P/L	No	Current retained Actuary	Third Part Claim Actuary Service	7,520
Brett & Watson P/L	No	Current retained Actuary	Workers Compensation Actuary Service	7,460
Market Equity (SA) P/L	No	Previously appointed specialist	Patronage review & forecasting	6,810
Mercer Cullen Egan Dell	No	Previously appointed consultant	Job evaluation & classification reviews	2,600
KPMG	No	Current retained Financial Advisor	Salary Packaging Model	6,975
Vector Consultants	Invited Quotations		Redeployee assistance program	2,400
RightD&A P/L	Invited Quotations		Redeployee assistance program	2,000
Woodhead International P/L	No	Current retained Architect	Adelaide Station new ticket offices	4,500
The Value Creation Group	Open Tender		Value creation/customer culture program	28,566
Business Consulting International P/L	Open Tender		Business excellence/Quality Management	48,012
proQualis P/L	Invited Quotations		TransAdelaide Board Assessment	12,000
PPK Environment & Infrastructure	No	Contract Condition - Appointed by Contractor	Rail Car Depot site and contamination survey	29,800

Amounts provisioned for consultancies 2001-02 to 2004-05 (\$)

Controlled Entities	2001-02	2002-03	2003-04	2004-05
Arts SA	100,000	100,000	100,000	100,000
Office for the Status of Women	5,000	5,000	5,000	5,000
Planning SA	190,000	190,000	195,000	200,000
Transport SA	1,500,000	1,500,000	1,500,000	1,530,000
Passenger Transport Board	168,000	168,000	168,000	168,000
TransAdelaide	115,000	N/a	N/a	N/a

N/a indicates that a provision has not been allocated as yet.

ARTERIAL ROADS

In reply to **Mr ATKINSON**.

The Hon. DIANA LAIDLAW: Further to the information I provided on 20 June 2001 regarding the Booteroo Centre—Jamestown Road—this road will not be completed next financial year as I indicated, but will be completed in 2003-04.

At the end of the 2001-02 financial year, five roads on the sealing of 'Unsealed Rural Arterial Roads Program' will remain to be completed. These roads, together with the estimated length to be sealed and outstanding costs, are as follows:

	Length remaining to be sealed after 2001-02	Costs outstanding after 2001-02
Elliston—Lock	20 km	\$2.3 million
Hawker—Orroroo	17 km	\$1.4 million
Booteroo Centre—Jamestown	13 km	\$2.5 million
Morgan—Blanchetown	26 km	\$2.4 million
Lucindale—Mt Burr	19 km	\$3.8 million
Total	95 km	\$12.4 million

In addition, a further \$1.3 million will be owing to the District Council of Goyder for work done ahead of schedule on the Burra-Eudunda Road. Council was given approval by the government to undertake construction of that road ahead of schedule using council's funds, enabling the completion date for that road to be brought forward to 2001-02 was done on the understanding that council would be reimbursed at the scheduled time in accordance with the Unsealed Rural Arterial Roads Program.

Approval has been provided for the Wattle Range council to commence construction of the Lucindale—Mount Burr Road in the

2001-02 financial year using council funds. The council will be reimbursed at the scheduled time for construction of this road, i.e., in 2002-03 and 2003-04 financial years.

COMPETITIVE TENDERING—SAVINGS

In reply to **Mr ATKINSON**.

The Hon. DIANA LAIDLAW: The Passenger Transport Board expects the savings attributable from the most recent round of bus contracting to be \$7 million in both 2000-01 and 2001-02, after allowing for whole-of-government costs.

The savings have arisen because of the difference in the price tendered by the successful bidders to operate the metropolitan bus services, compared to the cost of providing the services by the previous service providers, after taking into account whole-of-government costs.

The savings have been allocated to the following initiatives:

From 8 July, 2001, an upgrade of safety and security on the rail system, which included:

- Employing a further 44 Passenger Service Assistants and 18 security officers.
- From 8 July, 2001—New and Improved Bus services have been introduced, as follows:
 - Eight new high frequency Go Zone routes—with all bus stops highlighted by bright red signage and information displays—increasing the number of Go Zones in metropolitan Adelaide to 17.
 - AdelaideFREE Beeline and City Loop services to operate seven days a week.

- The Coastal Link between Port Adelaide and Marino to operate all weekend.
- The Circle Line service—a cross suburban loop service—to operate on Saturdays.
From 8 July, 2001—New and improved train and tram services have been introduced, as follows:
 - Weekend services (between 7 a.m. and 7 p.m.) on the Gawler and Noarlunga rail lines to operate from key stations every half-hour instead of hourly.
 - Weekday evening services (between 5pm and 7pm) from Adelaide Railway Station to Gawler and Noarlunga to operate approximately every 15 minutes instead of half hourly.
 - Increased services on the Belair Line during peak periods every weekday—with the current 22-45 minute peak frequency upgraded to 11-22 minutes.
 - Trams will operate as a 20-minute service between 8 a.m. and 11 p.m. Monday—Saturday all year round.

In addition, from September 2001 further service improvements will include:

- In the North, the Suburban Link bus services through Golden Grove and Greenwith will be revamped, extended and improved.
- In the South, new services will be introduced in Trott Park and Sheidow Park.
- In the Adelaide Hills, Metroticket services will be extended from Aldgate to the town of Mt Barker.

The savings have also been allocated to improvements on country bus route services with the government providing the funding for the following initiatives in 2000-01:

- Expansion of the Community Passenger networks.
- The 'Bus SA' campaign; a promotion of services to the local community and tourists.
- Investigation of opportunities to increase freight servicing.
And the following initiatives in 2001-02:
 - Provision of a 50 per cent concession fare for people who are unemployed on country route services.
 - Abolition of the route licence fee payable by country route operators.

ORGANISATIONAL AND MANAGEMENT CHANGES

In reply to **Mr ATKINSON.**

The Hon. DIANA LAIDLAW: When the Passenger Transport Board (PTB) was established on 1 July 1994, it drew together tasks and responsibilities from the former State Transport Authority (STA), South Australian Taxi Cab Board and Office of Transport, Policy and Planning.

Funding for the PTB was provided from within the portfolio with a staff level of 62.

Contracts with some bus service providers commenced in 1995, and a contracts group within the PTB was established accordingly, within the staffing level of 62.

Late in 1996, the PTB's staffing level was increased from 62 to 65 employees.

In the year 1999-2000, when TransAdelaide was not successful in winning any bus contracts in its own right, the PTB assumed the following functions and staff:

- Ticketing Maintenance—5 staff
- Compliance (Prosecution)—5 staff

Thus, at that date, the PTB had 75 staff.

The PTB's contract branch has 12 employees who manage Metroticket contracts.

The contracts value is about \$200 million per annum, including depot and bus leases, and the PTB's contract management costs equate to less than 1 per cent of the contracts value (as per output 2.4, page 7.14 of the Budget Papers). This is well inside the best practice costs for contract management recognised and accepted by industry.

WHOLE-OF-GOVERNMENT ARTS STRATEGY

In reply to **Hon. M.D. RANN.**

The Hon. DIANA LAIDLAW:

Whole-of-Government Arts Strategy

The Member for Ramsay is wrong—or at least confused—in asserting that the Queensland Government has developed a whole-of-government arts strategy. The Queensland Government's initiative relates only to a capital works/public art effort.

The South Australian Government's whole-of-Government Arts Strategy embraces various arts projects across all portfolios of the government, details of which are published in the Arts Statement 2000-2001 (I will forward a copy to the Member for Ramsay).

It is difficult to establish the exact financial contribution across all portfolios—some of the projects are complete, many focus on longer-term outcomes. At the beginning of the development of future statements, Arts SA will flag with agencies the need to identify the financial contribution and will endeavour to circulate this information in the publication. It must be recognised that resources, both financial and other, have been brought together to achieve maximum creative outcomes.

Suburban and Community Arts Project Funding

Following is a list of suburban-based organisations and projects which are to receive Arts SA funds in 2001-02.

They are grouped by program; i.e., lead agencies, industry development (smaller organisations), project grants and health promotion through the arts.

Lead Agencies		
Organisation	Suburb	Amount (\$)
Adelaide Symphony Orchestra	Collinswood	1,665,335
Carclew Youth Arts Centre	North Adelaide	1,696,000
Carrick Hill	Springfield	671,000
Country Arts SA	Pt Adelaide	4,915,500
PLAIN Central Services	Hindmarsh	14,200,000
South Australian Film Corporation	Hendon	4,570,100
State Opera Company	Netley	1,110,375
TOTAL:		\$28,828,310
Industry Development (smaller organisations)		
Organisation	Suburb	Amount (\$)
Adelaide Baroque	Unley	48,990
Artlink Australia	Henley Beach	27,960
Brink Productions	Norwood	315,190
Contemporary Art Centre of SA	Parkside	152,370
Folk Federation	Thebarton	31,260
TOTAL:		\$575,770

Project Grants*		
Organisation	Suburb	Amount (\$)
Barbour, John	Forestville	8,000
Barrett, Di	Longwood	5,000
Belfrage, Clare	Kensington	6,900
Bezor, Annette	Norwood	10,000
Borderers, The	North Adelaide	6,000
Brown, Dave	Torrens Park	13,000
Budgie Lung (Chris Iley)	Ascot Park	14,000
Coelho, Kirsten	Ethelton	8,600
Crooks, Karene	Hope Valley	3,000
Cummings, Phillip	One Tree Hill	7,500
Cumpston, Nicole & Dunbar, Andrew	Pt Adelaide	4,000
Da Whyze Guize (Richard Seidel)	Hilton	5,000
Darley, Eileen	Semaphore	5,000
DropArt: AERIAL DANCERS	Happy Valley	6,505
Elder, Leith	Glenelg North	4,000
Flinders Medical Centre (Arts in Health Project Team)	Bedford Park	10,000
Flinders University Art Museum	Bedford Park	4,000
Glenelg Jazz Festival	Glenelg	8,000
Heatlie, Shane	Goodwood	2,100
Jejelah	North Adelaide	2,300
Kelly, Kate	Fullarton	5,000
Kneehigh Puppeteers (Tony Hannan)	Stepney	11,700
Lawrence, Kay	Uraidla	3,500
Liew, Khai	Norwood	8,000
Mount, Nick	Leabrook	8,750
Muras, Jane	Hectorville	8,000
Musica Viva Australia	Fullarton	10,000
Nice Noise Records	Glenelg South	2,000
Orchard, Christopher	Millswood	2,000
Patch Theatre Company	Daw Park	19,380
Peers, Paul	Bowden	12,325
Power, Jayne-Anne	Cheltenham	6,000
Schwarzer, Regine	Stirling	7,500
Searles, Mick	Unley	6,000
Sunday Best (Julia Moretti)	Joslin	2,170
Tal-Kin-Jeri Dance Group (Major Sumner)	Findon	15,000
Temporal Lobe	Goodwood	4,000
Thalassoudis, Jim	Bowden	7,500
Thinktank (Darren Thompson)	Oaklands Park	8,000
Tingali	Torrensview	1,500
Tutti Ensemble (Pat Rix)	Summertown	19,000
Ulbrich, Solon	Parkside	12,000
Universal Dust	Collinswood	4,500
Williams, Georgina & Malone, Gavin	Goodwood	5,000
Winter, James	Keswick	3,000
Zhao, Qi	West Beach	1,575
TOTAL:		\$326,305

* Please note: there will be a further round of project grant funding in the financial year 2001-02, with a closing date of Friday, 28 September 2001.

Health Promotion Through The Arts Program		
Organisation	Suburb	Amount (\$)
Adelaide Baroque	Unley	5,000
Adelaide Central School of Art	Norwood	10,000
Adelaide Hills Community Health Service	Mt Barker	3,500
Adelaide Symphony Orchestra	Collinswood	40,000
Artlink Australia	Henley Beach	8,000
Australian Festival for Young People (Come Out)	North Adelaide	60,000
Campbelltown City Band	Campbelltown	1,673
Carclew Youth Arts Centre	North Adelaide	190,000
Carrick Hill/Wakefield Press	Springfield/Kent Town	15,000
Circus COMiGO	Bridgewater	4,000
Cirkidz Inc	Bowden	23,500
City of Charles Sturt	Woodville South	5,000
City of West Torrens	Hilton	5,000
Contemporary Art Centre of SA	Parkside	15,000
Country Arts SA	Pt Adelaide	80,500
Dale Street Women's Health Centre	Pt Adelaide	10,000
Dozynki Inc	Greenacres	2,000
East Torrens Community Arts Association	Uraidla	2,400
Flinders Medical Centre (Arts in Health Project Team)	Bedford Park	25,000
Flinders University Art Museum	Bedford Park	8,000
Folk Federation	Thebarton	20,000
Gay & Lesbian Counselling Service of SA Inc	Kent Town	10,000
Independent Theatre Inc	Kent Town	6,000
Junction Theatre Company	Hilton/Torrensville	10,000
Mission Australia – SA Region	Reynella	10,000
Mitcham City Band Inc	Torrens Park	2,500
Musica Viva Australia	Fullarton	12,500
Noarlunga Health Services	Noarlunga Centre	3,500
Onkaparinga City Concert Band	Morphett Vale	3,000
Patch Theatre Company	Daw Park	20,000
Port Noarlunga Arts Centre	Pt Noarlunga	3,250
Port Youth Theatre Workshop	Pt Adelaide	11,000
SALA Week	Kent Town	15,000
Salisbury City Band Inc	Salisbury	2,200
South Australian Band Assoc	Hyde Park	13,000
South Australian Community Broadcasters' Assoc	Stepney	10,000
South Australian Maritime Museum	Pt Adelaide	10,000
South Australian Young Film Makers	North Adelaide	8,000
Southern Youth Theatre Ensemble	Pt Noarlunga	22,000
State Opera of SA	Netley	40,000
Theatre 62	Hilton	5,000
Urban Myth Theatre of Youth	Unley	20,000
Vitalstatistix Theatre Company	Pt Adelaide	35,000
TOTAL:		\$805,523

Also, for the Member for Ramsay's information, listed below are the suburban-based youth companies funded through the South Australian Youth Arts Board (SAYAB).

Youth companies funded through SAYAB	
Organisation	Suburb
Australian Festival for Young People (Come Out)	North Adelaide
Cirkidz Inc	Bowden
Musica Viva Australia	Fullarton
Patch Theatre Company	Daw Park
Port Youth Theatre Workshop	Pt Adelaide
Southern Youth Theatre Ensemble	Pt Noarlunga
Urban Myth Theatre of Youth	Unley

WOMAD

In reply to **Hon. M.D. RANN.**

The Hon. DIANA LAIDLAW: The licence for WOMAD is granted by World in the Park, which is the originating UK company established by Thomas Brooman and Peter Gabriel.

The Adelaide Festival Centre holds the licence for WOMAD until the year 2003, with an option for the year 2005. The next WOMAD event will be held in February 2003.

Although there has been some discussion and investigation by the Adelaide Festival Centre Trust into the feasibility of an annual event, there are no plans for a WOMAD in 2002.

Neither Arts SA nor the Adelaide Festival Centre Trust provides any funding for WOMAD. However, these organisations equally share the underwriting risk of the event, while the WOMAD organisation itself takes none of the risk, but gets paid a licence fee of \$50 000 per event.

The Adelaide Festival Centre seeks sponsorship support for WOMAD from a number of sources. The sponsors for WOMAD 2001 included OzEmail, Australian Major Events, the City of Adelaide, Coopers Brewery and the Hills Wineries.

PERFORMANCE INDICATORS/SATSS/TAXI RANKS

In reply to **Ms KEY.**

The Hon. DIANA LAIDLAW:

Performance Indicators

The results of the performance indicators forming part of the contract between the Passenger Transport Board (PTB) and Serco for the provision of passenger transport services in Metropolitan Adelaide are as follows:

Performance Area	Performance Indicator	Serco		
		Serco Outer North	Outer North East	Serco North South
Delivery of Passenger Services	Customer satisfaction:			
	· Percentage of customers satisfied with service delivery ⁽¹⁾	83%	85%	81%
	· On-time running of passenger services reported by Contractor:			
	· % On-time	99.7%	99.8%	99.8%
	· % Early	<0.1%	<0.1%	<0.1%
	· % Late	0.2%	0.2%	0.2%
Customer and Public Safety	· % Not Operated	<0.1%	<0.1%	<0.1%
	· Percentage of customers surveyed who feel safe on services supplied by Contractor ⁽¹⁾	90%	91%	90%
Service Review and Improvement	· Contractor adherence to Service Development Plan – measured by the percentage of services reviewed, and implementation of service innovation and enhancements	>20% per quarter	>20% per quarter	>20% per quarter
Fare Compliance	· Rate of fare evasion observed by PTB auditors ⁽²⁾	0.4%	0.3%	0.2%
Management of Infrastructure	· Percentage of 'C Certificate' inspections passed on initial presentation of vehicle ⁽³⁾	TBA	TBA	TBA
	· Percentage of services which PTB auditors have identified as having correct signage and on-board information ⁽²⁾	94.0%	91.8%	93.5%
Timetable Production and Distribution	· Percentage of timetable alterations provided to the PTB in the prescribed format at least 10 days prior to a minor change or 1 month prior to a major change	100%	100%	100%
Handling of Passenger Enquiries and Reporting	· Percentage of passenger enquiries / complaints resolved within 2 business days	85.3%	69.9%	64.7%

	· Percentage of services which PTB auditors have identified as having correct signage and on-board information ⁽²⁾	94.0%	91.8%	93.5%
Fraud Prevention	· Value of cash shortages per \$100,000	Included in North- South	Included in North- South	\$23.02
Quality Assurance	· Achievement of Quality Assurance status equivalent to ISO 9002 ⁽⁴⁾	TBA	TBA	TBA
Employee Management	· Contractor compliance with Upskill training requirements ⁽⁴⁾	TBA	TBA	TBA

Notes

(1) These results are obtained from the Customer Satisfaction Survey of Adelaide Train, Tram and Bus Service Customers.

(2) These results are obtained from the February 2001 Service Quality Audit.

(3) Passenger Transport Asset Management group is to report this indicator annually each year.

(4) Performance on these indicators is to be advised to the PTB by 11 August each year, following the initial year of the contract.

The Performance Indicators forming part of the contract between the PTB and Torrens Transit, Southlink and Transitplus for the provision of passenger transport services in Metropolitan Adelaide are as follows

Performance Area	Performance Indicator	Torrens Transit East West	Southlink Outer South	Transitplus Hills
Delivery of Passenger Services	Customer satisfaction:			
	· Percentage of customers satisfied with service delivery ⁽¹⁾	83%	82%	83%
	· On-time running of passenger services reported by Contractor:			
	· % On-time	99.9%	99.7%	99.7%
	· % Early	<0.1%	<0.1%	<0.1%
	· % Late	0.1%	0.3%	0.2%
	· % Not Operated	<0.1%	<0.1%	<0.1%
Customer and Public Safety	· Percentage of customers surveyed who feel safe on services supplied by Contractor ⁽¹⁾	91%	91%	92%
Service Review and Improvement	· Contractor adherence to Service Development Plan – measured by the percentage of services reviewed, and implementation of service innovation and enhancements	>20% per quarter	>20% per quarter	>20% per quarter
Fare Compliance	· Rate of fare evasion observed by PTB auditors ⁽²⁾	0.4%	0.3%	0.3%
Management of Infrastructure	· Percentage of 'C Certificate' inspections passed on initial presentation of vehicle ⁽³⁾	TBA	TBA	TBA
	· Percentage of services which PTB auditors have identified as having correct signage and on-board information ⁽²⁾	88.5%	87.2%	97.3%
Timetable Production and Distribution	· Percentage of timetable alterations provided to the PTB in the prescribed format at least 10 days prior to a minor change or 1 month prior to a major change	100%	100%	100%
Handling of Passenger Enquiries and Reporting	· Percentage of passenger enquiries / complaints resolved within 2 business days	84.9%	85.3%	59.5%

	· On-time running of passenger services reported by Contractor:			
Fraud Prevention	· Value of cash shortages per \$100,000	\$7.85	\$5.56	\$21.31
Quality Assurance	· Achievement of Quality Assurance status equivalent to ISO 9002 ⁽⁴⁾	TBA	TBA	TBA
Employee Management	· Contractor compliance with Upskill training requirements ⁽⁴⁾	TBA	TBA	TBA

Notes

- (1) These results are obtained from the Customer Satisfaction Survey of Adelaide Train, Tram and Bus Service Customers.
 (2) These results are obtained from the February 2001 Service Quality Audit.
 (3) Passenger Transport Asset Management group is to report this indicator annually each year.
 (4) Performance on these indicators is to be advised to the PTB by the 11th of August each year, following the initial year of the contract.

South Australian Transport Subsidy Scheme (SATSS)

The Disability Services Office, Department of Human Services indicate that there are between 7 000 and 8 000 people in South Australia who are legally blind and approximately 15 000 people who have a vision impairment sufficient to restrict core activities.

If each person who is legally blind received the 50 per cent subsidy and used all vouchers allocated to them, the estimated additional cost would be in the vicinity of \$14.4 million per year.

The budget for the SATSS for 2000-01 was \$8.519 million.

The budget for the SATSS for 2001-02 is \$9.371 million.

I am now considering an evaluation of the SATSS, undertaken by the PTB, with an officer seconded from the Office of Disability Services. Matters arising must also take account of the issues noted in the Halliday Review of the Passenger Transport Act, undertaken to meet national competition principles.

Taxi Ranks

The PTB and the Adelaide City Council (ACC) discuss taxi zones in the central business district. The discussions focus on the availability of space and the need for passengers to have easy access to taxis that provide a valuable door-to-door service.

The PTB has a commitment to assisting members of the community, who are elderly or who have disabilities, to easily locate a taxi stand and to obtain a taxi without an unreasonable waiting time. The needs of shoppers must also be taken into account.

The ACC is often faced with the dilemma of balancing the expectations of the public to have access to public transport—including taxis—and the requirements of the retail sector in terms of loading zones for delivery of goods and car parking facilities for shoppers.

The PTB will continue to meet with the ACC to discuss these important issues. I trust that the interests of all parties can be addressed.

SAFETY MEASURES IN PUBLIC TRANSPORT

In reply to Ms CICCARELLO.

The Hon. DIANA LAIDLAW: The Passenger Transport Board (PTB) has recognised the importance of providing a safe environment for all members of the public using public transport but particularly the need for women to feel safe when travelling. Many improvements to transport operations also have safety implications, eg the frequency of services, well lit bus shelters, etc. The following information details the safety specific related activities undertaken by the PTB in 2000-01 for an estimated expenditure of \$8.514 million, and budgeted expenditure of \$4.940 million for 2001-02.

PTB Projects and Programs to improve safety on public transport		
Description	2000-01	2001-02
One off grant to TransAdelaide for the safer stations project - see table below for details. Additional works will be undertaken by TransAdelaide with the balance of the funds in 2001/02	\$1,800,000	
Provision or upgrade of car parking facilities at Panalatinga and Golden Grove	\$995,000	
Provision or upgrade of car parking facilities at Mitcham, Verdun/Mt Barker, Paradise and Klemzig Interchanges		\$600,000
Provision of cameras and other safety features at Elizabeth and Paradise Interchanges	\$412,000	
Provision of cameras and other safety features at Paradise, Modbury, Klemzig and Noarlunga Interchanges		\$420,000
Provision of barriers at Adelaide Railway Station as part of a strategy to reduce fare evasion and upgrade of ticket office	\$485,000	
Relocation of Transit Police to more prominent location at Adelaide Railway Station	\$904,000	
Purchase of radios for buses	\$171,000	
Purchase of Autocite units and upgrade of compliance enforcement system	\$247,000	
Employment of 6 TransAdelaide Redeployees as Passenger Transport Inspectors (salaries and support costs)		\$420,000
Additional payment to TransAdelaide for safety and security initiatives - 44 Passenger Service Assistants and 18 Security officers	\$3,500,000	\$3,500,000
Total	\$8,514,000	\$4,940,000

2000-01 Station Upgrading Works—Safer Stations

Station	Scope of Works	Start	Finish	Cost (Excl. GST)
Blackwood	Installation of Help Phone, security cameras, upgraded lighting. Fences, gates and yellow lines to define the Declared Area.	April 2000	Completed	\$237,131
Brighton	Installation of Help Phone, security cameras, upgraded lighting. Fences, gates and yellow lines to define the Declared Area.	April 2000	Completed	\$189,607
Elizabeth	Installation of gates and yellow lines to define the Declared Area.	April 2000	Completed	\$35,000
Gawler	Installation of Help Phone, security cameras, upgraded lighting and fences and gates to define the Declared Area.	April 2000	Completed	\$174,054
Glanville	Installation of Help Phone, security cameras, upgraded lighting and fences and gates to define the Declared Area.	April 2000	Completed	\$131,174
Noarlunga Interchange	Stage 1: Fences, gates and yellow lines to define the Declared Area. Audit of existing cameras. Stage 2: The Upgrade of cameras to colour has been completed. Upgrade & re-location of Help Phones has been completed.	April 2000	Completed Completed Completed	\$7,500 \$110,500
Salisbury Interchange	Relocation of Help Phone, upgrading of existing cameras to colour. Fences, gates and yellow lines to define the Declared Area. STAGE 2	April 2000	Completed	\$86,734
Port Adelaide	Fences, gates and yellow lines to define the Declared Area. Upgraded lighting.	May 2001	July 2001	\$150,000
Smithfield	Installation of Help Phone, security cameras, upgraded lighting. Fences, gates and yellow lines to define the Declared Area.	June 2001	September 2001	\$189,845

BUS RAMPS

In reply to **Mr ATKINSON.**

The Hon. DIANA LAIDLAW: The contracts for the provision of bus services allow for the application of defective service amounts in situations where services are early, late or do not run at all. These provisions do not extend to cover situations where the service runs to time but one or more prospective passengers are not able to be carried for whatever reason. Consequently, no financial penalties have been applied against Serco in the situation outlined in the Member for Spence's question. However Serco has on many occasions arranged, at its own cost, alternative transport for persons affected by the non-operation of ramps.

Instances of ramp failure which result in late or missed trips are reported on a monthly basis by the contractors.

Ramp failure rates have continued to occur despite contractors upgrading the regularity of routine maintenance. As a result, the Passenger Transport Board has now purchased portable ramps which can be used by contractors in buses where the ramp has failed—and has not yet been repaired.

In addition, the specifications for future bus purchases have been reviewed, and they incorporate the use of manual fold down ramps.

OVERSEAS TRAVEL—Ms HEATHER WEBSTER

In reply to **Mr ATKINSON.**

The Hon. DIANA LAIDLAW: The trip, approved by the members of the Passenger Transport Board, was undertaken to attend the following conferences:

- the International Network for Urban Development (INTA) conference: The City Response to New Demands for Mobility;
- the Union Internationale des Transports Publics (UITP) conference: Mobility and City Transport; and
- the UITP Women in Transport—Establishment of Inaugural International Network.

An investigation into SmartCard systems was also undertaken with the following:

- ERG SmartCard System (Hong Kong);
- Prestige: Integrated ticketing and SmartCard project for London Transport;
- Service Urbain de Nice: SUN SmartCard system;
- Tera SmartCard system Avignon; and
- Tecely systems, Lyon.

The visit was conducted during the period 9 May-8 June 2001. An approximate cost for the travel including airfare, accommodation and conference fees is \$14 170.

I will forward a copy of Ms Webster's travel report to the Member for Spence, after it has been submitted to the board, which authorised the trip.

FEES—GOODS AND SERVICES

In reply to **Mr ATKINSON.**

The Hon. DIANA LAIDLAW: The following summary is a listing of the regulated fees charged by Transport SA. The amounts shown are consistent with those contained in the Budget.

Fees Charged	Description	2000-01 \$m	2001-02 \$m
Drivers Licences	Drivers licence renewal fees and new licences	23.966	32.518
Motor Vehicle Registrations	Includes Commonwealth Road Transport Charges Act heavy vehicle charges; light vehicle registration fees; late transfer fees and administration fees associated with registrations	181.855	189.017
Motor Vehicle Number Plates	Motor vehicle number plate fees and special number plates	5.283	6.044

Fees Charged	Description	2000-01 \$m	2001-02 \$m
Sundry Fees & Charges – VSR Fees	Vehicles Securities Register Fees	1.000	1.000
Sundry Fees & Charges – Rider Safe	Motorcycle training courses	0.606	0.547
Sundry Fees & Charges – Tow Truck	Tow truck certificates; accident roster scheme and forms	0.194	0.188
Sundry Fees & Charges – Road Safety Section	Driving instructor's licence fees; authorised examiner proficiency tests; motor vehicle accident lecture fees	0.086	0.032
Sundry Fees & Charges – Vehicle Inspections	Fees payable for inspections of motor vehicles, semi-trailers; converter dolly; buses and any other vehicle; also includes vehicle identity inspections	1.350	1.505
Boating Facilities Levy	Levy payable on recreational vessels of 3.1 metres of length and powered by an engine capable of developing 5 hp or more	1.290	1.350
Regulatory Fees and Fines – Boating	Registration and licensing costs of vessels	1.736	1.766
Marine Qualifications	Fees for certificates of competencies	0.130	0.107
Survey Work Vessels	Requirements for vessels to be surveyed	0.488	0.505
Sundry Fees & Charges – Rail Safety Fees	Fees payable by accredited railway owners and operators and owners of registered private railway sidings	0.000	0.311

A detailed listing of all fees and charges follows.

Harbors and Navigation Act 1993			
Reg	Fee	2000-01	2001-02
Part 5			
1	Pilotage exemption certificate	\$361.00	\$372.00
2	Renewal of pilotage exemption certificate	\$179.00	\$185.00
3	Replacement pilotage exemption certificate	\$34.75	\$35.75
Part 6			
4	Exemption from crewing requirements	\$82.00	\$84.50
Part 7			
5	Certificate of competency		
(a)	For recreational vessels		
	Boat Operator's Licence	\$22.60	\$24.00
	Special permit	\$22.60	\$24.00
	Plus for a written examination (whether a first attempt or subsequent attempt)	\$23.60	\$25.00
(b)	For trading vessels operating solely on the River Murray or inland waters		
(i)	Master Class 4 River Murray and Inland Waters	\$531.00	\$547.00
	Plus for a second or subsequent attempt at a written examination	\$30.25	\$31.25
	Plus for a second or subsequent attempt at an oral examination	\$197.00	\$203.00
(ii)	Master Class 5 River Murray and Inland Waters (including Houseboat)	\$439.00	\$453.00
	Plus for a second or subsequent attempt at a written examination	\$30.25	\$31.25
	Plus for a second or subsequent attempt at an oral examination	\$107.00	\$110.00
(iii)	Coxswain River Murray and Inland Waters	\$335.00	\$345.00
	Plus for a second or subsequent attempt at a written examination	\$30.25	\$31.25
	Plus for a second or subsequent attempt at an oral examination	\$90.00	\$93.00
(c)	For other trading vessels and fishing vessels		
(i)	Master Class 3 or Skipper Grade 1	\$849.00	\$875.00
	Plus for a second or subsequent attempt at a written examination	\$59.50	\$61.50
	Plus for a second or subsequent attempt at an oral examination	\$212.00	\$219.00
(ii)	Master Class 4, Mate Class 4 or Skipper Grade 2	\$701.00	\$723.00
	Plus for a second or subsequent attempt at a written examination	\$46.00	\$47.50

	Plus for a second or subsequent attempt at an oral examination	\$197.00	\$203.00
(iii)	Master Class 5 or Skipper Grade 3	\$576.00	\$594.00
	Plus for a second or subsequent attempt at a written examination	\$30.25	\$31.25
	Plus for a second or subsequent attempt at an oral examination	\$151.00	\$156.00
(iv)	Coxswain	\$335.00	\$345.00
	Plus for a second or subsequent attempt at a written examination	\$30.25	\$31.25
	Plus for a second or subsequent attempt at an oral examination	\$90.00	\$93.00
(v)	Marine Engineer Class 3	\$700.00	\$722.00
	Plus for a second or subsequent attempt at a written examination	\$77.50	\$80.00
	Plus for a second or subsequent attempt at an oral examination	\$197.00	\$203.00
(vi)	Marine Engine Driver grade 1	\$531.00	\$547.00
	Plus for a second or subsequent attempt at a written examination	\$69.50	\$71.50
	Plus for a second or subsequent attempt at an oral examination	\$121.00	\$125.00
(vii)	Marine Engine Driver Grade 2	\$397.00	\$409.00
	Plus for a second or subsequent attempt at a written examination	\$46.00	\$47.50
	Plus for a second or subsequent attempt at an oral examination	\$77.50	\$80.00
(viii)	Marine Engine Driver Grade 3	\$242.00	\$250.00
	Plus for a second or subsequent attempt at a written examination	\$30.25	\$31.25
6	Exemption from requirement to hold certificate of competency	\$82.00	\$84.50
7	Endorsement of certificate of competency	\$82.00	\$84.50
8	Recognition of certificate of competency		
(a)	If applicant not required to sit examination	\$82.00	\$84.50
(b)	If applicant required to sit examination	\$289.00	\$298.00
9	Re-validation of certificate of competency	\$20.50	\$21.10
10	Replacement certificate of competency		
(a)	Boat Operator's Licence or special permit	\$10.20	\$10.80
(b)	Other	\$82.00	\$84.50
Part 8	Fees relating to Part 8 – Hire and Drive Houseboats		
	For inspection of a hire and drive houseboat in relation to initial grant of licence under Part 8 of the Act or in relation to adding a houseboat to the fleet operated pursuant to such a licence per metre	\$39.25	\$43.25
11			
12	For inspection of a hire and drive houseboat pursuant to a condition of a licence under Part 8		
(a)	Where the inspection is required as a result of damage or alteration to the houseboat per metre	\$16.00	\$17.60
(b)	In any other case per metre	\$25.75	\$28.25
13	For examination of houseboat building plans		
(a)	For construction of a houseboat per metre	\$26.75	\$29.50
(b)	For alterations to a houseboat per metre	\$14.50	\$16.00
14	For non-attendance by owner or agent at an appointed inspection	\$197.00	\$217.00
15	For issue of a replacement or additional certificate of inspection	\$39.00	\$43.00
Part 9	Fees relating to Part 9 – Registration		
16	Registration of vessel		
(a)	Recreational vessel		
(i)	Vessel that is not more than 3.1 metres in length and is powered by an engine capable of developing not more than 5 horsepower		
(A)	Initial registration	\$21.50	\$22.80
(B)	Subsequent registration in same name	Nil	Nil
(C)	Subsequent registration in different name	\$10.20	\$10.80
(ii)	Any other vessel		
(A)	Initial registration	\$47.25	\$50.00
(B)	Subsequent registration in same name	\$31.75	\$33.75

(C)	Subsequent registration in different name	\$42.00	\$44.50
(b)	Restricted vessel		
(i)	Initial registration	\$192.00	\$211.00
(ii)	Subsequent registration	\$120.00	\$132.00
17	Exemption from requirement for vessel to be registered	Nil	Nil
18	Trade Plates		
(a)	Initial issue	\$47.25	\$50.00
(b)	Subsequent renewal	\$31.75	\$33.75
(c)	Issue of replacement certificate or label		\$10.80
(d)	Surrender of trade plates		\$10.80
19	Substitution of identification mark at request of owner	\$10.20	\$10.80
20	Transfer of registration of vessel	\$10.20	\$10.80
21	Replacement certificate of registration	\$10.20	\$10.80
22	Replacement registration label	\$10.20	\$10.80
23	Cancellation of registration	\$10.20	\$10.80
	Certificates of Survey		
24	Certificate of survey or application for consent to structural alteration to hull or material alteration to equipment.....the sum of the applicable fees fixed by clauses 25 to 29		
25	Survey		
(a)	Survey for initial issue of certificate of survey per metre	\$98.00	\$108.00
(b)	Survey for subsequent issue of certificate of survey if the vessel has been surveyed by classification society per metre	\$45.25	\$49.75
(ii)	In any other case		
(A)	Class 1 and 2 vessels: first visit per metre	\$48.75	\$53.50
(B)	Class 1 and 2 vessels: subsequent visit per metre	\$25.75	\$28.25
(C)	Class 3 vessels: first visit per metre	\$53.50	\$59.00
(D)	Class 3 vessels: subsequent visit per metre	\$26.75	\$29.50
(c)	Survey of alterations or repairs to vessel		
(i)	Class 1 and 2 vessels per metre	\$25.75	\$28.25
(ii)	Class 2 vessels per metre	\$26.75	\$29.50
(iii)	Minimum fee	\$161.00	\$177.00
26	Examination and approval of plans		
(a)	Construction of vessel or major hull modifications per metre	\$68.00	\$75.00
(b)	Major alterations per metre	\$44.50	\$49.00
(c)	Other alterations per metre	\$23.50	\$25.75
27	Attendance of surveyor at an inclining experiment	\$161.00	\$177.00
28	Examination and approval of vessel's stability information		
(a)	If the information is based on a metacentric height (G.M.) criteria	\$147.00	\$162.00
(b)	In any other case per hour	\$96.50	\$106.00
	Minimum fee	\$437.00	\$481.00
29	For non-attendance of owner of vessel or representative at an appointed survey per metre	\$25.75	\$28.25
30	Alteration to certificate of survey following consent to alteration of vessel or its equipment	\$39.00	\$43.00
31	Exemption from requirement for vessel to be surveyed	Nil	Nil
32	Extension of period for which certificate of survey remains in force		
(a)	Class 1 and 2 vessels per metre	\$25.75	\$28.25
(b)	Class 3 vessels per metre	\$26.75	\$29.50
33	Recognition as equivalent to certificate of survey	Nil	Nil
34	Replacement certificate of survey	\$39.00	\$43.00
	Loadline Certificate		

35	Loadline Certificate		
(a)	Initial issue per metre	\$44.50	\$49.00
(b)	Subsequent issue per metre	\$23.50	\$25.75
	Exemption from requirement for loadline certificate to be issued in respect of vessel	Nil	Nil
36		Nil	Nil
37	Recognition as equivalent to loadline certificate	Nil	Nil
38	Replacement loadline certificate per metre	\$23.50	\$25.75
Part 14	Fees relating to Part 14		
	Boat Havens		
39	Permit to moor vessel in boat haven		
(a)	North Arm Boat Haven		
(i)	Annual permit		
(A)	Fishing vessel 9 metres and over in length per metre	\$47.00	\$48.50
(B)	Fishing vessel less than 9 metres in length per metre	\$63.00	\$65.00
(C)	Tender vessel per metre	\$47.00	\$48.50
(D)	The above is subject to the following maximum fees:		
	Fishing vessel and 2 tender vessels	\$302.00	\$311.00
	Fishing vessel and 3 tender vessels	\$342.00	\$353.00
	Other vessels 12 metres or more in length per metre	\$118.00	\$122.00
	Other vessels less than 12 metres in length	\$1,404.00	\$1,448.00
(ii)	Temporary permit (1 week or part of a week)	\$41.00	\$42.25
(b)	Port MacDonnell Boat Haven and Robe Boat Haven		
(i)	Annual permit per metre	\$63.00	\$65.00
(ii)	Temporary permit (24 hours) per day	\$4.00	\$4.10
(c)	Port Pirie Boat Haven		
(i)	Annual permit		
(A)	Vessels 9 metres and over in length	\$105.00	\$108.00
(B)	Vessels less than 9 metres in length	\$53.00	\$54.50
(ii)	Temporary permit (24 hours) per day	\$1.00	\$4.10
	Levies		
40	Facilities Levy		
	Recreational vessel		
(a)	Recreational vessel that is not more than 3.1 metres in length and is powered by an engine capable of developing not more than 5 horsepower	Nil	Nil
(b)	Any other recreational vessel	\$25.00	\$25.00

Motor Vehicles Act 1959

Reg	Fee	2000-01	2001-02
Schedule 5			
1	ADMINISTRATION FEES		
	Level 1	\$6.00	\$6.00
	Level 2	\$10.00	\$10.00
	Level 3	\$20.00	\$20.00
2(1)(a)	HEAVY VEHICLE		
2(1)(a)(i)	Determined in accordance with the Commonwealth Road Transport Charges Act		
2(1)(b)	VEHICLE THAT IS NOT A HEAVY VEHICLE		
2(1)(b)(i)	Motorcycles	\$25.00	\$26.00
2(1)(b)(ii)	Trailers/Caravans	\$43.00	\$44.00
2(1)(b)(iii)	Propelled other than by an internal combustion engine	\$72.00	\$75.00
2(1)(b)(iv)	Commercial		
2(1)(b)(iv)A	Less than 1000kg		
	4 cylinders or less	\$72.00	\$75.00

Motor Vehicles Act 1959			
Reg	Fee	2000-01	2001-02
	5 or 6 cylinders	\$146.00	\$151.00
	7 or more cylinders	\$212.00	\$221.00
2(1)(b)(iv)(B)	Greater than 1000kg-1500kg	\$160.00	\$165.00
2(1)(b)(iv)(C)	Greater than 1500kg	\$271.00	\$280.00
2(1)(b)(v)	Any other motor vehicle		
2(1)(b)(v)(A)	4 cylinders or less	\$72.00	\$75.00
2(1)(b)(v)(B)	5 or 6 cylinders	\$146.00	\$151.00
2(1)(b)(v)(C)	7 or more cylinders	\$212.00	\$221.00
2(4)	ADMINISTRATION FEES		
2(4)(a)	Initial registration or re-registration of a motor vehicle	\$20.00	\$20.00
2(4)(b)	Renewal of registration of a motor vehicle	\$6.00	\$6.00
2(5)	SURCHARGE FOR REGISTRATION OR RENEWAL		
2(5)(a)	Less than 6 months	5.625%	5.625%
2(5)(b)	6 months but less than 9 months	3.75%	3.75%
2(5)(c)	9 months but less than 12 months	1.875%	1.875%
3	VEHICLES UNDER s25 OF ACT		
3(1)	Registration	Refer to Act	
3(2)	Administration fees		
3(2)(a)	Initial registration or re-registration of a motor vehicle	\$20.00	\$20.00
3(2)(b)	Renewal of registration of a motor vehicle	\$6.00	\$6.00
	ADMINISTRATION FEES		
4(1)	Transfer of registration of a motor vehicle	\$20.00	\$20.00
4(2)	Fee for late payment of transfer fee	\$50.00	\$50.00
5	Cancellation of registration of a motor vehicle	\$10.00	\$10.00
6	Issue of duplicate certificate of registration or duplicate registration	\$10.00	\$10.00
	Permit to drive an unregistered vehicle		
7(a)	Issue of a permit under s16(1)(c)(I) of the Act	\$6.00	\$6.00
7(b)	Issue of a permit under s16(1)(c)(ii) of the Act	\$20.00	\$20.00
8	Issue of a duplicate permit under s16(12) of the Act	\$10.00	\$10.00
	Permit to drive a motor vehicle without a registration label		
9	Issue of a permit under s51 of the Act	\$10.00	\$10.00
10	Issue of a temporary configuration certificate for heavy vehicles	\$20.00	\$20.00
11	Issue of a duplicate temporary configuration certificate for heavy vehicles	\$10.00	\$10.00
12	Variation or amendment of the number allotted to a motor vehicle	\$20.00	\$20.00
	Number plates		
13(1)	Issue or replacement of a single number plate, pair of plates, or supplementary plate for a bike rack	\$20.00	\$20.00
13(2)	For postal delivery of plates	\$10.00	\$10.00
	Trade plates		
14(1)	Issue or reissue of trade plates	Refer to Act	
14(2)(a)	Application for issue of a trade plate	\$20.00	\$20.00
	For allocation of a trade plate number on issue of a trade plate		
14(2)(b)		\$10.00	\$10.00
14(3)	Application for the reissue of a trade plate	\$6.00	\$6.00
15	Supply of a trade plate by the registrar	\$20.00	\$20.00
16	Application for a new trade plate in lieu of a lost plate	\$10.00	\$10.00

17	Issue of a duplicate trade plate or duplicate certificate of issue of a trade plate	\$10.00	\$10.00
17A	Application for the transfer of a trade plate	\$20.00	\$20.00
17B	Surrender of a trade plate under s70(5) of the Act	\$10.00	\$10.00
18	ISSUE OF A DRIVERS LICENCE		
18(1)(a)	To a person incapacitated in military service	\$11.00	\$11.00
18(1)(b)	To a concession card holder	\$11.00	\$11.00
18(1)(c)	In any other case	\$22.00	\$22.00
18(3)	Administration fee for the issue or renewal of a licence	\$10.00	\$10.00
18(4)	Additional administration fee where licence had expired for over 90 days	\$20.00	\$20.00
19	Issue of a duplicate drivers licence	\$10.00	\$10.00
20	Issue or renewal of a learner's permit	\$20.00	\$20.00
21	Issue of a duplicate learner's permit	\$10.00	\$10.00
22	Driving test, under s79 of the Act	\$20.00	\$20.00
23	Practical driving test		
23(a)	Booking fee	\$10.00	\$10.00
23(b)(i)	Test fee up to 40 minutes	\$31.00	\$31.00
23(b)(ii)	Test exceeding 40 minutes	\$70.00	\$70.00
23(c)	Administration fee	\$10.00	\$10.00
24	MOTOR CYCLE TRAINING COURSES		
24(a)(i)	Basic motor cycle training	\$73.00	\$76.00
24(a)(ii)	Advanced motor cycle training	\$64.00	\$67.00
24(b)	Administration fee	\$11.00	\$11.00
25	MOTOR DRIVING INSTRUCTORS TEST		
25(a)(i)	Theory test fee	\$42.00	\$43.00
25(a)(ii)	Theory test administration fee	\$11.00	\$11.00
25(b)(i)	Practical training course	\$3,613.00	\$3,725.00
25(b)(ii)	Practical training administration fee	\$11.00	\$11.00
26	Motor driving instructor's licence (5 years)	\$278.00	\$287.00
27	Duplicate motor driving instructor's licence	\$10.00	\$10.00
27A	Surrender of a motor driving instructor's licence under reg. 34	\$10.00	\$10.00
28	AUTHORISED EXAMINER PROFICIENCY TEST		
28(a)(i)	3 day course test fee	\$310.00	\$320.00
28(a)(ii)	3 day course administration fee	\$11.00	\$11.00
28(b)(i)	5 day course test fee	\$460.00	\$475.00
28(b)(ii)	5 day course administration fee	\$11.00	\$11.00
29	For attendance at lecture pursuant to reg. 32	\$29.00	\$30.00
30	DISABLED PERSON'S PARKING PERMIT		
30(a)(i)	Permit for 1 year or less	\$3.00	\$3.00
30(a)(ii)	Permit for 2 years	\$5.00	\$5.00
30(a)(iii)	Permit for 3 years	\$7.00	\$7.00
30(a)(iv)	Permit for 4 years	\$9.00	\$9.00
30(a)(v)	Permit for 5 years	\$11.00	\$11.00
30(b)	Administration fee for permit	\$6.00	\$6.00
31(1)	Administration fee for searching the register and supplying information		
31(1)(a)	For manual search of archived information	\$20.00	\$20.00
31(1)(b)	For manual search of current information (per search)	\$20.00	\$20.00
31(1)(c)	For multiple searched where separate extracts of entries are not required	\$10.00	\$10.00

31(1)(d)	Where the applicant prepares computer input data in a form acceptable to the registrar (per search)	\$6.00	\$6.00
31(2)	Administration fee for an extract of an entry in the register	\$20.00	\$20.00
31A	Dishonoured cheque or debit card or credit card – admin fee payable under s138B of the Act	\$20.00	\$20.00
31AA	Administration fee payable on application for a review under s98Z of the Act	\$20.00	\$20.00
34(1)	Administration fee (payable in addition to the registration charge imposed by Commonwealth law) s. 9(1)(a)		
34(1)(a)	For registration	\$20.00	\$20.00
34(1)(b)	For renewal of registration	\$6.00	\$6.00
34(2)	Administration fee to accompany notice surrendering registration (s. 12(2))	\$10.00	\$10.00

Regulations under The Motor Vehicles Act 1959
Motor Vehicles (Accident Towing Roster Scheme) Regulations 2000

Reg	Fee	2000-01	2001-02
Schedule 2			
	Towtruck certificates		
1	On application for towtruck certificate	\$53.00	\$53.00
2	For a practical test for a towtruck certificate	\$56.00	\$56.00
3	For a towtruck certificate-		
3(a)	When the holder will be proceeding to and attending at the scene of an accident	\$150.00	\$150.00
3(b)	When the holder will not be proceeding to or attending at the scene of an accident	\$75.00	\$75.00
4	For a temporary towtruck certificate	\$53.00	\$53.00
5	For a duplicate towtruck certificate	\$53.00	\$53.00
	Accident towing roster scheme		
6	On application for the first position on a roster	\$424.00	\$424.00
7	On application for renewal of each position on a roster	\$250.00	\$250.00
8	On late application for renewal of a position on a roster	\$212.00	\$212.00
9	On application for re-inclusion on a roster	\$424.00	\$424.00
	Books of forms		
10	For authority to tow forms (books of 10)	\$198.00	\$198.00
11	For direction to remove vehicle forms (book of 20)	\$11.00	\$11.00
12	For quotation to repair vehicle contracts (book of 80)	\$11.00	\$11.00
13	For storage notice forms (book of 20)	\$11.00	\$11.00

Regulations under The Goods Securities Act 1986
Goods Securities Regulations 1999

Reg	Fee	2000-01	2001-02
Schedule Fees			
1	On application for registration of a security interest (s. 5)		
1(a)	Where application is made using magnetic tape or disk facilities (per security interest)	\$7.00	\$7.00
1(b)	Where application is made using on-line facilities (per security interest)	\$5.00	\$5.00
1(c)	In any other case (per security interest)	\$11.00	\$11.00
2	On application for a certificate of registered security interests (s. 9)-		
2(a)	Where the application is made by a person authorised by the Registrar under s. 21A of the Act to be an account customer	\$6.00	\$6.00
2(b)	In any other case	\$7.00	\$7.00
3	On application for postponement of a security interest to a security interest subsequently registered (s. 12(3))	\$7.00	\$7.00
4	On application for compensation (s. 14)	\$28.00	\$28.00
5	On application for amendment of an entry in the register-		
5(a)	where application is made using magnetic tape or disk facilities	\$4.00	\$4.00

5(b)	where application is made using on-line facilities	\$3.00	\$3.00
5(c)	in any other case	\$5.00	\$5.00
6	On application for a listing of all security interests held by the applicant-		
6(i)	Administration fee plus-	\$14.00	\$14.00
6(ii)	for a hard copy	0.30 per page	
6(iii)	for a copy on magnetic tape or disk	0.01 per line	
7	For searching the register and supplying information	\$20.00 per hour	

Road Traffic Act 1961

Reg	Fee	2000-01	2001-02
43	FEES FOR INSPECTIONS		
	Where approval or exemption is sought in relation to the use of the vehicles; as part of a road train or b-double or as part of a combination that, including its load (if any), is over 19 metres long or has a mass over 42.5 tonnes:		
43(2)	Motor vehicle		
	First inspection	\$179.00	\$185.00
	Further inspection	\$60.50	\$62.50
	Semi-trailer		
	First inspection	\$74.00	\$76.50
	Further inspection	\$34.75	\$36.00
	Converter dolly		
	First inspection	\$34.75	\$36.00
	Further inspection	\$34.75	\$36.00
	Trailer		
	First inspection	\$74.00	\$76.50
	Further inspection	\$34.75	\$36.00
43(2a)	Other inspection fees which are not referred to in sub-regulation (2):		
	Motor vehicle (other than a bus) with a GVM over 4.5 tonnes		
	First inspection	\$94.50	\$97.50
	Further inspection	\$60.50	\$62.50
	Bus		
	First inspection	\$94.50	\$97.50
	Further inspection	\$60.50	\$62.50
	One-off motor vehicle		
	First inspection	\$94.50	\$97.50
	Further inspection	\$60.50	\$62.50
	Any other vehicle		
	First inspection	\$60.50	\$62.50
	Further inspection	\$44.00	\$45.50
	Vehicle Identity Inspection		
43(7)	Level 1 inspection	\$11.25	\$11.60
43(5)	Level 2 inspection	\$18.00	\$18.50
43(4)	Examination by a member of the Police force. Pursuant to s160 of the Act	\$18.00	\$18.50
43(6)	Examination by the Police force. Pursuant to s139(1) of the Motor Vehicles Act 1959	\$18.00	\$18.50
43(3)	'Type approval' plate in connection with inspections Road Traffic (Driving Hours) Regulations 1999	\$5.60	\$5.75
81(1)(c)	Issue of log book application fee	\$14.00	
82(4)	Registration of TFMS application fee	\$50.00	\$50.00

88(1)(b)	Issue of replacement Driver Certification Manual (TFMS) (TFMS – Transitional Fatigue Management Scheme)	\$10.00
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Rail Safety Act 1996

Reg	Fee	2001-02
21	Rail safety application fee	
22	ANNUAL FEE – COMMERCIAL RAILWAY OWNERS AND OPERATORS A person accredited as both an owner and an operator shall pay an annual fee equal to the total of both the owner and operator annual fee. A person accredited as both a Category 4 Owner and a Category 4 Operator shall pay a maximum combined annual fee of \$5 000. For temporary accreditation the amount payable shall be based on the estimated annual fee proportionately adjusted on a <i>pro rata</i> basis to reflect the actual number of weeks, or part thereof, that the accreditation will remain in force. A minimum fee of \$100 applies for temporary accreditation	
	Commercial Railway Owner and Operator Annual Fee	Operator Annual Fee
	Accreditation Category	Owner Annual Fee
	1	\$27,795
	2	\$18,530
	3	\$9,265
	4	\$5,000
	Owner Criteria	Accreditation Category
	Track Owned (Main Line Kilometres)	
	Greater than 1 000	1 \$27,795
	Greater than 500 up to 1 000	2 \$18,530
	Greater than 50 up to 500	3 \$9,265
	From 0 to 50 and/or passenger or freight terminal/marshalling yard owner, or rail infrastructure maintainer only	4 \$5,000
	Operator Criteria	
	Train Kilometres Operated (Main Line)	
	Greater than 3 million per annum	1 \$27,795
	Greater than 1 million up to 3 million per annum	2 \$18,530
	Greater than 50 000 up to 1 million per annum	3 \$9,265
	Up to 50 000 per annum, or rolling stock maintainer and/or provider only, or train operator which only contracts other accredited operators to hook-and-pull its trains	4 \$5,000
	Annual Fee – Not-for-profit Heritage/Tourist Owners and Operators	Nil
	Annual Fee – Owner of a Registered Private Siding	Nil
	Fee for late payment of annual fees	5% of the amount outstanding on the due date

REDEPLOYEES

In reply to **Mr KOUTSANTONIS**.

The Hon. DIANA LAIDLAW: As at 19 June 2001, there were 99 FTE TransAdelaide bus redeployees not in ongoing positions either on probation or on a trial basis.

The cost of managing TransAdelaide redeployees in 2000-01 was \$1 204 253, consisting of \$672 000 for Department for Administrative and Information Services (DAIS) staffing and training costs and \$532 253 for accommodation costs. The estimated cost in 2001-02 is \$1 074 400.

During 2000-01 there were a total of 158 redeployees appointed to permanent and long-term positions. Over this period, there were a number of redeployees in temporary positions for various periods of time. As at 19 June 2001, there were 77 TransAdelaide redeployees in temporary positions of employment of which 57 were bus redeployees.

SOUTH AUSTRALIAN TRANSPORT SUBSIDY SCHEME

In reply to **Mr KOUTSANTONIS**.

The Hon. DIANA LAIDLAW: The Disability Services Office, Department of Human Services indicate that there are between 7 000 and 8 000 people in South Australia who are legally blind and approximately 15 000 people who have a vision impairment sufficient to restrict core activities.

If each person who is legally blind received the 50 per cent subsidy and used all vouchers allocated to them, the estimated additional cost would be in the vicinity of \$14.4 million per year.

The budget for the SATSS for 2000-01 was \$8.519 million.

The budget for the SATSS for 2001-02 is \$9.371 million.

I am now considering an evaluation of the SATSS, undertaken by the Passenger Transport Board, with an officer seconded from the Office of Disability Services. Matters arising must also take account of the issues noted in the Halliday Review of the Passenger Transport Act, undertaken to meet national competition principles.

TAXI RANKS

In reply to **Mr KOUTSANTONIS**.

The Hon. DIANA LAIDLAW: The Passenger Transport Board (PTB) and the Adelaide City Council (ACC) discuss taxi zones in the central business district. The discussions focus on the availability of space and the need for passengers to have easy access to taxis that provide a valuable door-to-door service.

The PTB has a commitment to assisting members of the community, who are elderly or who have disabilities, to easily locate a taxi stand and to obtain a taxi without an unreasonable waiting time. The needs of shoppers must also be taken into account.

The ACC is often faced with the dilemma of balancing the expectations of the public to have access to public transport—including taxis—and the requirements of the retail sector in terms of loading zones for delivery of goods and car parking facilities for shoppers.

The PTB will continue to meet with the ACC to discuss these important issues. I trust that the interests of all parties can be addressed.

To date the Adelaide Casino has not provided any correspondence indicating its intentions for the taxi stand.

The PTB has discussed the Casino rank with Casino staff and highlighted strong support for its retention. I share this view.

OVERTAKING LANES

In reply to **Ms THOMPSON**.

The Hon. DIANA LAIDLAW: During 2001-02, a total of eight new overtaking lanes will be constructed on the state's arterial road network. Two of these are on the Princes Highway (one in each direction), near Tantanoola. Two will be on the Riddoch Highway (one in each direction), between Mt Gambier airport and Tarpeena. Two (one in each direction) will be on the road between Berri and Loxton. Two (one in each direction) will be on the Noarlunga-Cape Jervis Road and will be located just south of the Myponga township.

Design work for the two lanes on the Noarlunga-Cape Jervis Road has commenced.

METROPOLITAN TRAFFIC MANAGEMENT WORKS PROGRAM

In reply to **Mr SCALZI**.

The Hon. DIANA LAIDLAW: Traffic management works for bus priority to be carried out in 2001-02 will focus on three major corridors.

West Lakes Mall, City, via Port Road

- Upgrading of six intersections on Port Road between the city and West Lakes Boulevard. These are the intersections with Findon Road and Woodville Road (peak period bus-only lane outbound from city from south of Woodville to north of Findon); Kilkenny Road and Rosetta Street (bus only lane inbound to city from north of Rosetta to south of Kilkenny); East Avenue (bus lane outbound from city on southern approach); and Park Terrace (lane extension inbound to the city on western approach).
- Provision of a one way reversible bus lane within the rail reserve corridor between the junction of West Lakes Boulevard and Clark Terrace, and Port Road.
- Provision of a new signalised junction on Port Road, to give the buses a direct access and a priority access to Port Road.

Main North Road, City to Elizabeth

- Upgrading of four intersections between Gepps Cross and Elizabeth. These are the intersections with Diagonal Road (extended bus lane to south), Hogarth Road (bus only lanes both directions), John Rice Avenue (bus only lanes both directions), and Elizabeth Way (lane extension on western approach).

Goodwood Road, City to South Road

- Upgrading of two intersections. These are Springbank/Dawes (upgrading southern approach) and Grange Road (queue relocation through traffic signal changes).

FESTIVAL OF IDEAS

In reply to **Hon. M.D. RANN**.

The Hon. DIANA LAIDLAW: The 1999 Festival of Ideas received \$35 000 funding from Australian Major Events. The 2001 Festival of Ideas has received \$20 000 funding from Australian Major Events.

Based on advice from the Adelaide Festival following consideration of all issues canvassed by the Festival of Ideas advisory committee, the government supports a biennial Festival of Ideas event.

MENTAL HEALTH

In reply to **Ms CICCARELLO**.

The Hon. DIANA LAIDLAW: The Minister for Human Services has provided the following information:

Women have greater prevalence of affective or mood disorders, as well as anxiety disorders. Women present to health services with deliberate self harm more frequently.

Current priorities include:

- improved mental health emergency demand management;
- enhanced supported accommodation;
- suicide prevention; and
- services to high risk young people including vulnerable groups identified through FAYS, Juvenile Justice Youth Crisis Centres, such as teenage pregnancy.

It is expected that service improvements achieved through the reform process will inclusively benefit women with mental illness.

IMPACT OF COMPLYING DEVELOPMENT

In reply to **Ms KEY**.

The Hon. DIANA LAIDLAW: Regulation 89 of the Development Regulations under the Development Act sets out requirements governing the issue of building rules consents by private certifiers.

The question dealt with requirements of the act and regulations which ensure that a building rules consent issued by a certifier takes into account any planning conditions in respect to State Heritage items.

Section 89 of the Development Act, provides that a private certifier can not grant a planning consent. Under the Act, planning consents deal with impact on heritage items. Accordingly, impact on heritage is determined by either the relevant council or the Development Assessment Commission in consultation with the State Heritage Authority.

Regulation 89 under the act then goes on to state that a private certifier can not grant a building rules consent until the planning consent has been issued, and requires that the certifier take into account the planning consent and any conditions.

These regulatory requirements ensure that as a matter of law, heritage conditions are reflected in building consents.

To assist in administration of this process, Planning SA regularly convenes information seminars for private certifiers. A recent seminar dealt particularly with the relationship between planning and building consents, and stressed the need for consistency.

ADELAIDE FESTIVAL

In reply to **Hon. M.D. RANN**.

The Hon. DIANA LAIDLAW: The South Australian Government's funding allocation was \$4 million for the 1998 Adelaide Festival, \$4.5 million for the 2000 festival and \$6 million for the 2002 festival. The allocation for the 2002 festival includes a special grant of \$1.5 million for the commissioning of four new feature films by independent film-makers.

I became aware of the financial result of the 2000 festival on 21 February 2001.

The board of the Adelaide Festival has instituted a number of changes to the operations of the organisation to ensure more effective financial and operational monitoring and better risk management. These include:

- The full financial results of each festival to be finalised by the time of the corporation audit so that an accurate, audited result as at 30 June is available;
- The finance committee of the board to review the monthly accounts;
- Regular monthly accounts to be provided to Arts SA; and
- The corporation to review its strategic plan, to ensure that strategies address the level of risk in programming the overlapping festivals as well as continuing the tradition of the Adelaide Festival being the research and development engine of the arts in Australia.

For the 2002 Festival, the risk management strategies include:

- Closer, individual financial and operational management of projects in the lead up to the Festival in March 2002;

- The incorporation of contingencies of 10 per cent to 12 per cent for individual projects; and
- A general contingency of \$250 000 in the overall Festival budget.

ADELAIDE FESTIVAL CENTRE TRUST

In reply to **Hon. M.D. RANN.**

The Hon. DIANA LAIDLAW: The first indications of the Adelaide Festival Centre Trust's intentions to minimise its involvement with 'Crazy for You' was communicated in a letter (dated 17 December 1997) to me from the then chairman of the trust.

Notification of the (then) potential losses from the 'Madame Tussaud' venture were communicated to me by Arts SA in a minute dated 28 April 1998, which I noted on 29 April 1998.

The first indications of the likely losses from 'Showboat' were conveyed to me by the executive director of Arts SA in September 1998, and confirmed by a letter (dated 9 October 1998) from the then chairman of the trust.

JUNCTION THEATRE COMPANY

In reply to **Hon. M.D. RANN.**

The Hon. DIANA LAIDLAW: Attendance figures and the number of performances presented by each of the four theatre companies funded through Arts SA's industry development program are set out below.

These figures are provided for the 1999-2000 financial year as they are the most recent actual (rather than estimated) figures provided by the companies to the organisations' assessment panel during the recent assessment process.

	Attendance Figures	No. of Performances
Brink Productions	5 300	30
Junction Theatre	2 499	78
Mainstreet Theatre	43 878	40
Vitalstatistix	17 246	114

Doppio-para//elo, which is now assessed as a new media organisation, reported attendance figures of 6 820 at 51 performances in 1999-2000.

The principle of peer assessment is integral to Arts SA's funding processes for its project assistance categories and the industry development program (organisations).

There are currently five peer assessment committees:

- Emerging Artists
- Leadership & International
- Festivals & Events and Commissions
- Recording Assistance Program
- Organisations' Assessment Panel

Each committee comprises up to eight members, drawn from across the South Australian arts industry, who have a good working knowledge and overview of the arts, as well as particular artform expertise.

Suitable individuals are identified by Arts SA, in consultation with the arts industry, and suggested to the Minister for the Arts who appoints them. This is similar to the Australia Council's practice when appointing members to its boards.

Committee members serve limited terms (of up to four years), which allows for turnover and prevents particular views becoming entrenched.

Prior to each (project) funding round the artform (eg music, dance, visual arts) representatives from each assessment committee meet to discuss the applications, which also enables them to be briefed about artform developments and issues.

In addition, from time to time, Arts SA may seek advice from recognised peers regarding applications that fall outside a committee's area of expertise. These advisors (who may be members of other assessment committees or external) are not directly involved in the assessment process, but provide detailed written comments on the relevant applications to the committees, and inform decision-making.

Arts SA does not operate a formal register of peers, but welcomes suggestions of suitable individuals to provide such advice, and to be considered for appointment to the assessment committees.

ADELAIDE SYMPHONY ORCHESTRA

In reply to **Hon. M.D. RANN.**

The Hon. DIANA LAIDLAW: The set-up and relocation costs for the Adelaide Symphony Orchestra to move to the Timezone building in Hindley Street is up to \$220 685.

The South Australian Government has agreed to cash flow the Adelaide Symphony Orchestra up to \$220 685 for the move to Hindley Street. The Adelaide Symphony Orchestra will reimburse that amount to the South Australian Government when sufficient additional revenue has been generated to enable the orchestra to access reserves incentive scheme funds, provided through the Major Performing Arts Inquiry package.

ART GALLERY OF SA

In reply to **Hon. M.D. RANN.**

The Hon. DIANA LAIDLAW: The issue of gaps in provenance in relation to works of art held by the Art Gallery of South Australia has been addressed. Of the nearly 900 European works investigated by the curator of European art at the Art Gallery of South Australia, 150 works have gaps in provenance; that is to say an incomplete history of ownership. This investigation was initiated in 1997 in response to an enquiry from Professor Norman Palmer at the University of London who was undertaking research into the subject of museums and the Holocaust.

Of the 150 works examined in detail, two works continue to remain under investigation by the gallery. Given the lack of proof of their origins and the expensive and detailed nature of the research it is likely that the investigation of the works will continue for some time.

Gaps in provenance are very common, as there are many reasons why a vendor of a work of art may wish to remain anonymous. A gap in provenance need not necessarily indicate that an object has been confiscated, lost, stolen or illegally exported.

The Art Gallery of South Australia subscribes to the Art Loss Register (ALR), a well-respected organisation based in London and New York. The ALR enables the gallery to access databases containing information on art theft and undertake investigations of this kind.

Unlike the National Gallery of Victoria and the Art Gallery of New South Wales, the Art Gallery of South Australia has decided not to publish works with an issue of provenance on the internet, preferring to conduct its provenance research more discreetly so as to:

1. avoid the risk of vexatious claims supported by forged documentation (these are not unknown);
2. protect the reputation of donors, or their descendants through whom imperfectly documented works of art have entered its collections, and about which in due course there may be no grounds for concern; and
3. protect the integrity of the same works, i.e., to prevent the question of incomplete provenance from raising doubts as to the authenticity of the work, doubts that otherwise would not be justified.

The Art Gallery of South Australia has allocated considerable staff resources to this issue over the past four years, underscoring its commitment to the identification, recovery and restitution of all stolen property, regardless of the country of origin.

WOMEN'S INFORMATION SERVICE'S OUTREACH SERVICES

In reply to **Ms KEY.**

The Hon. DIANA LAIDLAW: The expected cost of providing the Women's Information Service's outreach services to rural, regional and remote communities during 2001-02 is approximately \$20 000.

This figure takes into account travel, accommodation, publicity and promotion, site hire for field days, the cost of maintaining the 1800 phone number and casual wages to replace full-time staff in the shopfront.

The Women's Information Service also provides a website which is accessed by women in rural, regional and remote communities. Internet costs have not been included in this amount.

OFFICE FOR THE STATUS OF WOMEN

In reply to **Ms KEY.**

The Hon. DIANA LAIDLAW: The following staff are employed in the Office for the Status of Women and the Women's Information Service.

Position	FTE	Classification	Salary
Director	1.0	EXL01	\$77,285
Principal Policy Officer (policy development, management functions)	1.0	ASO7	\$64,950
Office Manager (personnel & financial functions, executive assistant)	1.0	ASO3	\$38,551
Project Officer (publications, Women's Statement, policy promotion)	0.8	ASO5	\$46,566
Policy Officer (legal reform and policy development—domestic violence, sexual assault)	1.0	ASO5	\$48,347
Project Officer (Executive Officer to Women's Advisory Council, Women's Register)	1.0	ASO4	\$43,258
Project Manager (briefings, policy promotion, inter-Government work)	1.0	ASO5	\$52,163
Administration Officer	1.0	ASO2	\$32,190
Administration Officer	0.6	ASO2	\$33,462
Graduate Project Officer (research assistance, webpage creation)	1.0	ASO2	\$30,916
Manager, Women's Information Service	1.0	ASO6	\$55,599
Information Officers (information and referral services)	6.0	ASO3	\$37,279 – \$38,551*

* Information Officers are also paid additional penalty rates for rostered Saturdays and Tuesday evenings.

LEADERSHIP DEVELOPMENT FOR WOMEN

In reply to **Ms BEDFORD**.

The Hon. DIANA LAIDLAW: The Premier has provided the following information:

The budget allocation to LeadershipSA was \$2 109 500. In Phase 1 of LeadershipSA there were 228 applicants for the senior manager program. Of these applicants, 43 per cent were from women. In the allocation of OCPE funding, 48 per cent of the funded applicants were women hence achieving our target.

In Phase 2 of LeadershipSA there have been 213 applications at the senior manager level, 39 per cent of the applications received have been from women. The OCPE target of increased participation of women in Phase 2 LeadershipSA Senior Manager programs is again 50 per cent.

The total cost of production of the 2000-01 Women's Statement was \$22 325.42. This amount comprises:

- Printing costs for 4 000 copies—\$13 620.42
- Design, editing, proofs—\$8 705.00

More copies were printed this year, and the statement was a larger publication due to the high number of women's programs and initiatives that were included. There was also a demand for more copies from women's groups and organisations.

The cost to each department is unavailable. However, it would include staff time in collating and writing short summaries of initiatives.

WOMEN'S STATEMENT

In reply to **Ms BEDFORD**.

The Hon. DIANA LAIDLAW:

CONFERENCE FOR WOMEN IN BUSINESS

In reply to **Mr SCALZI**.

The Hon. DIANA LAIDLAW: The final financial reconciliation will not be available until the end of July 2001.

COMMITTEES, MEMBERSHIP

In reply to **Ms KEY**.

The Hon DIANA LAIDLAW:

PLANNING SA EMPLOYEES

Position Title	Classification	Ongoing/ Contract	Contract end date
Executives			
Executive Director	EXL02	Contract	25-Feb-06
Director, Business & Information Services	EXA01	Contract	30-Jun-03
Director, Development Assessment	EXA01	Contract	10-Nov-06
Director, Planning Policy	EXA01	Contract	(Vacant)
Director, Strategic Planning	EXB01	Contract	30-Jun-03
Director, Urban Programs	EXA01	Contract	(Vacant)
Executive Director's Office			
Director, Development Advisor	EXA01	Contract	11-Nov-06
Ministerial Liaison Officer	ASO07	Ongoing	
Manager Information and Education	ASO06	Ongoing	
Senior Project Officer, Ministerial Liaison	ASO05	Contract	21-Sep-01
Secretary to Executive Director	ASO03	Ongoing	
Trainee	TRA10	Contract	18-Feb-02
IDA Management Services			
Administrative Officer	ASO02	Ongoing	

Administrative Officer	ASO02	Contract	29-Mar-02
Trainee	TRA10	Contract	18-Feb-02
Data Support			
Manager Data Support	ASO08	Ongoing	
Systems Analyst	ASO05	Ongoing	
Systems Analyst	ASO05	Ongoing	
Systems Analyst	ASO05	Ongoing	
Snr Systems Analyst	ASO05	Ongoing	
Snr Systems Analyst	ASO05	Contract	11-Dec-01
Geographic Analysis & Research			
Manager	ASO08	Ongoing	
Senior Project Officer	ASO07	Ongoing	
Applications Specialist	ASO07	Ongoing	
Scientific Officer	ASO07	Ongoing	
GIS Professional Officer	ASO06	Ongoing	
Demographer	ASO06	Contract	9-Feb-02
GIS Professional Officer	ASO06	Ongoing	
GIS Professional Officer	ASO06	Ongoing	
Scientific Officer	ASO06	Ongoing	
GIS Professional Officer	ASO06	Ongoing	
Senior GIS Analyst	ASO06	Ongoing	
Senior Project Officer	ASO06	Ongoing	
Project Officer	ASO05	Ongoing	
Project Officer	ASO05	Ongoing	
Snr Socio Economic Spatial Analyst	ASO05	Contract	28-Sep-01
Scientific Officer	ASO05	Ongoing	
GIS Analyst	ASO05	Ongoing	
Technical Officer	ASO04	Ongoing	
Project Officer	ASO04	Contract	1-Sep-01
Scientific Officer	ASO04	Contract	5-Aug-01
GIS Project Officer	ASO04	Contract	14-Feb-02
Scientific Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Technical Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Technical Officer	ASO03	Contract	8-Dec-01
GIS Technical Officer	ASO03	Contract	26-Apr-02
Scientific Officer	ASO03	Contract	30-Jun-02
Technical Officer	ASO03	Contract	8-Apr-02
GIS Spatial Data Analyst	ASO03	Contract	13-Jul-01
Scientific Officer	ASO03	Contract	9-Nov-01
Ass Project Officer	ASO03	Ongoing	
Technical Officer	ASO02	Contract	14-Jan-02
Technical Officer	ASO02	Contract	20-Feb-02
Technical Officer	ASO02	Contract	28-Sep-01
Publications & Promotions			
Manager	ASO06	Ongoing	
Technical Officer	ASO05	Ongoing	
Graphic Designer	ASO04	Ongoing	
Project Officer Graphic Design	ASO04	Ongoing	
Graphic Designer	ASO04	Ongoing	
Digital Publishing Officer	ASO04	Ongoing	
Project Officer	ASO03	Ongoing	

Technical Officer	ASO03	Ongoing	
Assistant Project Officer	ASO03	Ongoing	
Assistant Project Officer	ASO02	Ongoing	
Business Services			
Finance Manager	ASO07	Ongoing	
Info Technology Specialist	ASO07	Ongoing	
Project Manager	ASO07	Contract	1-Dec-01
Human Resource Manager	ASO06	Ongoing	
Business Services Officer	ASO06	Ongoing	
Project Officer	ASO04	Ongoing	
Finance Officer	ASO04	Contract	28-Sep-01
Assistant HR Consultant	ASO03	Ongoing	
Finance & Admin Support Officer	ASO02	Contract	30-Nov-01
Planning Services			
Manager Plan Services	ASO06	Ongoing	
Technical Officer	ASO04	Ongoing	
Technical Officer	ASO04	Ongoing	
Project Officer, Technical Support	ASO04	Ongoing	
Branch Clerk/Receiver of Revenue	ASO03	Contract	20-Jul-01
Customer Services Officer	ASO02	Ongoing	
Team Leader, Process Control	ASO02	Ongoing	
Technical Officer	ASO02	Ongoing	
Admin Officer, Records Management	ASO02	Ongoing	
Admin Officer, Process Control	ASO01	Ongoing	
Admin Officer, Process Control	ASO01	Contract	27-Jul-01
Trainee	TRA10	Contract	18-Feb-02
Trainee	TRA10	Contract	18-Feb-02
Trainee	TRA10	Contract	18-Feb-02
Building Standards & Policy			
Manager	ASO08	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Technical Project Officer	ASO04	Ongoing	
Administrative Officer	ASO02	Ongoing	
Administrative Support Officer	ASO01	Ongoing	
Development Assessment			
Principal Planner	ASO08	Ongoing	
Chief Project Officer Country	ASO06	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Chief Project Officer Metro	ASO06	Ongoing	
DAC/DPAC Secretary	ASO05	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Project Officer	ASO04	Ongoing	
Investigations Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Contract	5-Aug-01

Project Officer	ASO04	Ongoing	
Administrative Officer	ASO02	Ongoing	
Administrative Officer	ASO02	Ongoing	
Administrative Officer	ASO02	Ongoing	
Environmental Impact Assessment			
Manager	ASO08	Ongoing	
Principal Environmental Officer	ASO07	Ongoing	
Chief Environmental Officer	ASO06	Ongoing	
Senior Environmental Officer	ASO05	Ongoing	
Senior Environmental Officer	ASO05	Ongoing	
Senior Environmental Officer	ASO05	Contract	15-Feb-02
Environmental Officer	ASO04	Ongoing	
Administrative Officer	ASO02	Ongoing	
Administrative Officer	ASO01	Ongoing	
Planning Policy			
Chief Project Officer	ASO07	Ongoing	
Project Officer	ASO05	Ongoing	
Administrative Officer	ASO02	Ongoing	
Plan Amendment			
Manager Plan Amendment	ASO08	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Senior Project Officer	ASO06	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Project Officer	ASO05	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO03	Ongoing	
Administrative Officer	ASO02	Contract	28-Sep-01
State Policy			
Manager State Policy	ASO08	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Strategic Planning			
Project Manager	ASO08	Ongoing	
Chief Project Officer	ASO07	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Chief Project Officer	ASO06	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Senior Project Officer	ASO05	Ongoing	
Project Officer	ASO04	Ongoing	
Project Officer	ASO04	Ongoing	
Administrative Officer	ASO02	Ongoing	
Graduate Officer	ASO02	Contract	30-Jun-01
Urban Programs			
Administrative Officer	ASO02	Ongoing	

Urban Design

Manager Urban Design	ASO07	Ongoing
Chief Project Officer	ASO06	Ongoing
Chief Project Officer	ASO06	Ongoing
Senior Project Officer	ASO05	Ongoing

Urban Projects (formally Urban Regeneration Projects Team)

Manager	ASO08	Ongoing
Chief Project Officer	ASO06	Ongoing
Senior Project Officer	ASO05	Ongoing
Assistant Project Officer	ASO03	Ongoing

Urban Systems

Manager	ASO07	Ongoing
Chief Project Officer, Planning Economics	ASO06	Ongoing
Senior Project Officer	ASO05	Ongoing
Project Officer	ASO04	Ongoing

Employment costs

URBAN REGENERATION

The Urban Regeneration Projects Team was a cross government group with staff from Planning SA, Transport SA, DHS and DETE, which was operational between January 2000-June 2001.

Planning SA funded staff on the Team included:

- Project Coordinator, EXB
- Project Manager, ASO08
- Senior Project Officer, ASO05 (0.5 FTE)
- Assistant Project Officer, ASO03
- Administrative Officer, ASO02
- Salary budget for this group was \$295,000.

Since 30 June 2001, the Urban Regeneration Projects Team no longer operates. Instead, an Urban Projects Branch has been formed within Planning SA's Urban Programs Directorate. Planning SA is currently recruiting for the following positions:

- Manager, ASO08
- Chief Project Officer, ASO06
- Senior Project Officer, ASO05
- Assistant Project Officer, ASO03

It is anticipated that the salary budget for the Urban Projects Branch will be \$265,000.

DEVELOPMENT ASSESSMENT COMMITTEE—MEMBERSHIP

His Excellency the Governor in Executive Council appointed the undermentioned to the Development Assessment Commission pursuant to the provisions of the Development Act, 1993:

Name	Appointment/Expiry Date
Presiding Member	
Michael Llewellyn-Smith	1 July 01-30 June 03
Deputy Presiding Member	
Simone Fogarty	1 July 01-30 June 03
Members	
Jeffrey Cook	1 July 01-30 June 03
Howard Young	1 July 01-30 June 03
Elizabeth Vines	1 July 01-30 June 03
Natalie Fuller	1 July 01-30 June 03
Executive Officer	
Gloria Holland-Booker	Planning SA ongoing employee

DEVELOPMENT POLICY ADVISORY COMMITTEE—MEMBERSHIP

His Excellency the Governor in Executive Council appointed the undermentioned to the Development Assessment Commission pursuant to the provisions of the Development Act, 1993:

MAJOR PROJECTS

In reply to **Ms KEY**.

The Hon. DIANA LAIDLAW: Further to the answer I provided on 20 June 2001, I advise:

The Urban Resources Branch referred to in the initial question is actually the Economic and Urban Resources Directorate within the Department of the Premier and Cabinet. Consistent with other functions in the department, the directorate processes and coordinates issues of an urban nature that are cabinet business.

The Major Projects Agency within the department performs a coordination and facilitation function in relation to key projects from both the private and public sectors, with a whole-of-government approach.

This role is distinct from other government departments that may have their own major projects units to help oversee projects or issues that are specific to their areas of responsibility. For example, the Housing Trust may have its own unit for managing the provision of housing projects, like DAIS has for supervising all assigned government projects.

In contrast, the role of major projects for Planning SA, relates to the projects declared by the minister, for the purposes of Section 46 of the Development Act, to be major developments or projects—and involves an examination in accordance with the provisions of Division 2 of the act.

In relation to urban regeneration, the work of the project/policy unit established within the Department for Transport, Urban Planning and the Arts to initiate the discussion and research, has reached a point where it now warrants being core business within Planning SA. Accordingly, a new branch has been established within Planning SA entitled Urban Projects. The branch will continue the work of the Urban Regeneration Project Team, with a view to coordinating effort across government, in conjunction with local government, industry and the community. A number of key projects are to be advanced that will help implement long-term strategic planning and urban management outcomes.

I am aware that elsewhere within government there are other agencies that have staff working on projects consistent with the aims of urban regeneration, but as with major projects, this work is more aligned to the specific services that they provide.

SPAD INCIDENTS

In reply to **Mr ATKINSON**.

The Hon. DIANA LAIDLAW: In the year 2000-01 there were 15 Signals Passed at Danger (SPAD) by TransAdelaide's suburban train drivers.
Noarlunga Centre

Train No.	Date	Signal No.	Location
110G	17.07.00	1132	Oaklands
203F	15.11.00	136	Adelaide Yard
G139	16.11.00	1031	Tonsley Junction
G107	02.01.01	153	Adelaide Yard

Gawler Central

Train No.	Date	Signal No.	Location
323W	12.10.00	2072	Salisbury
310Q	22.11.00	AN6	Departing Dry Creek, Platform 3
222W	02.01.01	2176	Salisbury
W339	07.04.01	1071	Dry Creek
V203	20.04.01	4084	Gawler
315W	28.04.01	4082	Gawler

W215	02.05.01	153	Adelaide Yard back shunt by class 3)
Fallout by 112G	22.05.01	141	Adelaide Yard, Platform 3
Belair			
Train No.	Date	Signal No.	Location
204A	14.11.00	1116	Sleeps Hill Loop
A127	22.02.01	419	Goodwood
Fallout by 210A	10.03.01	141	Adelaide Yard, Platform 3

TransAdelaide procedures include a thorough investigation of each SPAD to identify the root cause of the incident. Following the identification of the root cause, action is then taken to mitigate the impact and hence reduce the likelihood of a SPAD recurring.

Examples of action taken include:

- Introduced a rigorous investigation pro-forma to be completed for each SPAD;
- Identification of signals involved in multiple SPAD incidents and identifying the factors contributing to the occurrences;
- Improvement of signal sighting for Suburban Train Drivers through the removal of vegetation and buildings and amendments to building roof lines;
- Signal modifications (extension of hood) to prevent phantom indications caused by the sun shining directly on the signal;
- Fleeting of signals to reduce the anticipation of signals clearing by Suburban Train Drivers;
- Forums where issues surrounding SPAD are discussed with employees;
- Identification of Suburban Train Drivers who may be at increased risk and the adoption of practices to mitigate this risk, for example, increased training and supervision; and
- Learning from the experience of other railways both in Australia and overseas.

To reduce the incidence of SPAD, TransAdelaide is currently:

- Completing a risk assessment on each Absolute Signal in TransAdelaide's network, identifying all associated risks;
- Progressively incorporating the outcome of the risk assessments into training for Suburban Train Drivers; and
- Researching the "human factors" associated with SPAD, including vigilance, concentration, distraction and habits.

In the meantime, when a suburban train driver is involved in a SPAD, the train is immediately halted and the suburban train driver relieved of his/her duties. The suburban train driver undergoes a medical examination and routine drug and alcohol screening before completing an interview as part of the investigative procedures.

Data logs are extracted from both the railcar and the signalling system, to be interrogated and interpreted.

The recorded data log from the signalling system is used to confirm the occurrence of the SPAD and to establish the time it happens. The signal is checked on site for correct operation, proper signal lamp alignment and focussing. Any defects are immediately corrected and reported.

EQUITY GRANTS

In reply to **Ms BEDFORD**.

The Hon. DIANA LAIDLAW: The Minister for Employment and Training has provided the following information:

\$45,000 was provided for the Women into IT & T project. The management of this project has been out-sourced from Business Vision 2010 to the SA Information Industries Training Advisory Board. The objectives of the project are to:

- Encourage business (especially small business) to invest in creating its own IT workforce mainly at the 'entry level' of technical support, where a traineeship approach to recruitment is feasible.
- Encourage the employment of greater numbers of young women in the IT industry.
- Develop and implement a sustainable model of training which serves as a 'demonstration project' of the applicability and viability of traineeships as a means of entry into the IT industry.

Approximately \$1,214,000 is provided through the Adult and Community Education (ACE) Council in the form of grants to not-for-profit community based organisations, which target socially disadvantaged groups. Women represent 74.2 per cent of the participants of the funded programs. It is established that ACE funded programs have provided a career start for many women.

Organisations that are funded by the ACE Council are currently requesting grants to support initial training in the area of information technology. Therefore, a proportion of these funds will be used to provide training to women for employment opportunities in areas of skill shortage and where they have traditionally been under-represented.

TAFE Institutes of South Australia continue to provide the Certificate (2-4) in Women's Education, which enables women to gain skills that enhance their ability to access and participate in a range of vocational training, education and employment options.

The certificate provides pathways for women into other certificates including information technology, business services and environmental studies.

ARTS APPOINTMENTS

In reply to **Hon. M.D. RANN**.

The Hon. DIANA LAIDLAW: As the questions relate to public sector appointments, the chief executive of the Department for Transport, Urban Planning and the Arts (DTUPA) has advised as follows:

Director, Projects

In October 2000, following the retirement of Mr Peter Bassett from the role of director, Projects, Arts SA, an executive level position (on a contract basis for up to five years) was advertised in the notice of vacancies.

Applications closed on 3 November 2000 and a selection panel formed comprising Ms Caroline Treloar, acting executive director, Arts SA; Mr Jeff Andary, director, Lead Agencies, Arts SA; and Ms Ruth Blenkiron, deputy commissioner for Equal Opportunity (the nominee of the Commissioner for Public Employment).

Of the five applications received, the panel assessed that only two applicants potentially had the skills, experience and knowledge essential to the role. Both these applicants were interviewed, with the interviews demonstrating the clear superiority of Ms Worth's experience and skills at both policy and management levels. On 15 December 2000, the selection panel unanimously recommended to the chief executive of DTUPA that Ms Worth be appointed to the position of director, projects. Ms Worth, who holds a permanent unattached position at Arts SA, was offered the position on 9 January 2001.

During negotiations with Ms Worth—which took account of the imminent commencement of a new executive director of Arts SA—it was considered that Ms Worth would continue in her role as arts adviser, to the Minister for the Arts, for a period to be determined in consultation with the Executive Director—with Arts SA sourcing a temporary director, projects for the period. The Commissioner for Public Employment was consulted on this strategy, and endorsed the approach.

Contemporary Music Consultant

As advised on 20 June 2001, 'a normal process' was followed for filling the position of contemporary music consultant, as the process was approved by the Commissioner for Public Employment.

As background, a tender process was undertaken in 1994 to select a contemporary music consultant for the Minister for the Arts. This was a merit based selection process and followed a detailed assessment of potential applicants.

The contract with the preferred applicant terminated in April 1996.

To secure a replacement, it was considered appropriate to return to the original tender documentation and applicants. At that time, Mr Warwick Cheatle had submitted a tender, and was the second preferred applicant from the original tender process. Therefore, in 1996, Mr Cheatle was offered the contract for two years. The consultancy was renewed in 1998 for a further two years.

In July 2000, with the consultancy contract again coming to an end, Arts SA sought an exemption under the Public Sector Management Act to appoint Mr Cheatle to a new non-executive position of contemporary music consultant within Arts SA. The overall reason for seeking the exemption is that Arts SA did not believe there was a realistic chance of attracting a better quality candidate than Mr Cheatle and that, therefore, there was a risk that a competitive process would not be considered genuine. The specific reasons for taking this view were:

- The position is unique within the South Australian and Australian public sector. Therefore, Mr Cheatle was the only person with directly relevant experience.
- Mr Cheatle had performed at an outstanding level as attested to by the then executive director, Arts SA, following consideration of industry views.

- Mr Cheatle had been involved in the music industry for 20 years as an educator, performer and administrator and hence his appointment was seen to add credibility to a high profile position.
- The loss of Mr Cheatle's experience and knowledge—plus his local and interstate contacts and networks—could be detrimental to the music industry initiatives underway. Offering Mr Cheatle the public sector position was seen as a way to secure his services and to realise the music industry initiatives, in the interests of the industry at large.

The Commissioner for Public Employment approved the appointment of Mr Cheatle without selection processes pursuant to Section 22(1)(d) of the Public Sector Management Act in August 2000.

NATIVE TITLE

In reply to Ms KEY.

The Hon. D.C. KOTZ: The Attorney-General has provided the following response:

Ms Key referred to page 39, Budget Paper 8, being the part on 'Regional South Australia' and in particular, to the last sentence on that page [copy attached]. It says:

In this budget the government has allocated \$9.1 million to enable greater harmony and understanding in all areas of the South Australian community on access to land and its resources which may be subject to native title claim.

This sentence comes at the end of a paragraph that talks in some detail about the government's Indigenous Land Use Agreement (ILUA) negotiation initiative and the productive discussions that have taken place between Aboriginal people, the Aboriginal Legal Rights Movement, the South Australian Farmers Federation and the South Australian Chamber of Mines and Energy. The point is made that if successfully negotiated, ILUAs would resolve native title claims more quickly and at much lower cost than litigation and would provide greater certainty about land use. Unlike litigation, this would be done in a way that builds rather than erodes future relationships between the parties.

The \$9.1 million referred to in the final sentence of the paragraph represents the projected costs for 2001-02 of:

- the ILUA negotiations, including providing assistance to ALRM and the Congress of Native Title Management Committees in meeting their costs of taking part in discussions;
- funding the South Australian Museum in facilitating access by all interested parties to the museum's large indigenous collection, some of which has not been readily accessible due to it not having been fully archived;
- funding the Land Tenure History Unit in the Department for Administrative and Information Services to provide historical tenure information to enable departments and agencies to meet their native title obligations (where applicable);
- funding the native title jurisdiction of the ERD Court in relation to 'right to negotiate' and other matters within its jurisdiction;
- litigation of native title claims brought by Aboriginal groups, to which the State is automatically a party. While litigation is a last resort, the De Rose Hill (Peter De Rose and others v The State of South Australia and others) case currently before the Federal Court, as the 'test case' for South Australia, will at least assist in clarifying and resolving native title issues in South Australia in a way that will help everyone to understand what native title is and where it might exist in this State;
- providing legal advice to government departments and agencies on native title questions generally, and future act matters in particular;
- the State's part in the mediation of native title claims by the National Native Title Tribunal.

**Minister for Education and Children's Services,
Minister for Employment and Training and Minister
for Youth**

TAFE BUDGET

In reply to Ms WHITE.

The Hon. M.R. BUCKBY: The collective TAFE appropriations for 2000-01 and 2001-02 are as follows:

	2000-2001	2001-2002
Plus Treasury funded salary increases	\$136.4 million	\$134.9 million
Totals	Included above \$136.4 million	\$4.9 million \$139.8 million

The allocation of appropriation funds to institutes is through annual purchase agreements, which are negotiated on a calendar year basis. The 2002 purchase agreements are planned for completion by 30 October 2001.

Therefore for comparative purposes, the calendar years 2000 and 2001 are detailed as follows.

Institute Purchase Agreements ⁽¹⁾	Calendar Years		
	2000	2001	Variation
	\$ million	\$ million	\$ million
Adelaide	\$18.126	\$21.257	\$3.131
Douglas Mawson	\$21.157	\$22.855	\$1.698
Murray	\$6.074	\$7.283	\$1.209
Onkaparinga	\$16.243	\$17.835	\$1.592
Regency	\$27.124	\$29.607	\$2.483
South East	\$5.731	\$6.091	\$0.360
Spencer	\$14.962	\$16.061	\$1.099
Torrens Valley	\$15.401	\$16.015	\$0.614
TAFE Business Services	\$8.912	⁽²⁾ (\$8.912)	
Total	\$133.730	\$137.004	\$3.274

Note 1: This includes appropriation revenue only. TAFE institutes generated approximately \$63 million from fees, Overseas students and commercial activities in each of the 1999-2000 and 2000-01 financial years. Capital funding is not distributed through the purchase agreement.

Note 2: In 2001, the allocation for TAFE business services was distributed direct to Institutes on a pro rata of outputs basis, instead of being held centrally, as in the previous year.

REGENCY INSTITUTE OF TAFE

In reply to Ms WHITE.

The Hon. M.R. BUCKBY: The amount of the balance at Regency Institute varies depending on the payment and revenue cycles. At 30 June 2001 the cash deficit at Regency Institute was \$3.48 million.

The level of outstanding accounts for all Institutes at 30 June 2001 has been estimated at \$3.8 million. Details of the number of these accounts in excess of \$20 000 is not available.

It should be noted that there is always a level of outstanding accounts as part of a normal payment cycle.

The accounts payable statistics show that the percentage of accounts paid within trade terms in June is consistent with accounts payable performance in other months during the year.

REDUCTION IN TEACHER NUMBERS

In reply to Ms WHITE.

The Hon. M.R. BUCKBY: Since the Estimates Committee hearings, departmental enrolment projections have been updated.

The expected reduction in teacher establishment demand is shown in the data below, with the reductions in a given year being due to the expected enrolment changes as compared to enrolments in the previous year.

Sector	2002	2003	2004	2005
R-2	0	-15	0	-25
3-7	-75	-50	-40	-40
8-12	-80	-80	-125	-85
Total	-155	-145	-165	-150 =-615

Using an average teacher salary of \$57 881 including on-costs, the data reveals the following costs:

Sector	2002	2003	2004	2005
	\$ million	\$ million	\$ million	\$ million
R-2	-	-\$0.9	-	-\$1.5
3-7	-\$4.3	-\$2.9	-\$2.3	-\$2.3
8-12	-\$4.6	-\$4.6	-\$7.2	-\$4.9
Total	-\$8.9	-\$8.4	-\$9.5	-\$8.7

The above figures have been generated based on the assumption that schools will continue to maintain the application of the existing staffing formulae. P21 schools are increasingly expending extra funds to employ additional teachers, hence these figures are subject to change. Further, the capacity of the department to deploy surplus staff into existing vacancies will also impact on the potential savings as reported in the above table.

UTILITY COST SAVINGS

In reply to Ms WHITE.

The Hon. M.R. BUCKBY:

Utilities expenditure includes:

- Fuel and oil
- Electricity
- Gas
- Council Rates
- Water Rates
- Water usage
- Sewer Rates

The largest single utilities expense is electricity costs, which for the 2000-01 financial year totalled \$11.655 million, representing 58 per cent of total utility costs.

In 2001-02 estimated savings of \$300 000 are expected to be achieved from utilities and this has been factored into the budget.

This relates mainly to water conservation, including aquifer storage and recharge, appropriate increased use of bore water, treated effluent reuse for irrigating school ovals, dual flush toilets, sub-surface irrigation, soil moisture indicators and weather station controlled monitoring of irrigation systems.

SUPPLIES AND SERVICES

In reply to Ms WHITE.

The Hon. M.R. BUCKBY: The supplies and services expense estimated result for 2000-01 of \$338.723 million is derived from actual expense information as at the time of preparation of the Portfolio Statement, combined with an estimate for the remaining part of the financial year. The details are as follows:

Supplies and Services Estimated Result 2000-01	\$'000
Allowances	27 865
Cleaning	26 152
Utilities	27 256
Telephones	20 504
Fees—Contractors/Consultants	40 737
Travel and Accommodation	14 078
Vehicle Expenses	15 199
Security	4 614
Repairs and Maintenance (including Minor Works)	85 715
Computer Communications	21 918
Printing and Consumables	20 617
Administration Expenses	34 068
Total	338 723

The same level of detail is not available for the 2001-02 financial year, as the budget is not prepared on this basis but rather on an historical basis using the estimated outcome for 2000-01 of \$338.72 million, adjusted for known variations.

The major variations for Supplies and Services for the 2001-02 Budget are as follows:

- Shift from Supplies and Services to Grants (P21 changes nature of payment to sites, hence affects the accounting treatment) \$3.6 million
- GST Implementation (This one off special project is now completed) \$5.0 million
- GST Econtech Savings (Savings due to a reduction in price DETE will pay for supplies and services) \$3.3 million
- Changes to User Choice eligibility (Policy changes and improved efficiencies (e.g. elimination of double dipping)) \$6.8 million
- Minor Works timing and recoveries (Site minor works completed in advance, and recovery of money owed) \$12.0 million

These are the main reductions in the 2001-02 Supplies and Services budget, which contribute to the planned outcome of \$308.501 million. These reductions have no impact on the level of services in 2001-02.

P21 RISK MANAGEMENT GROUP

In reply to Ms RANKINE.

The Hon. M.R. BUCKBY: The Risk Fund Steering Committee commenced operations in November 1999 and held eight meetings in 2000.

As at 2 July 2001 three meetings have been held this year, with the most recent being held on 28 June.

BUDGET FOR HOUSING

In reply to Ms BREUER.

The Hon. M.R. BUCKBY: The Minister for Administrative and Information Services is responsible for the provision of housing to all eligible state government employees including teachers, and has provided the following information:

The capital investment program for employee housing in the forthcoming year is \$3.9 million. This amount will be utilised for the provision of new housing and the improvement to current amenities. Any shortfall in suitable housing stock in the country areas is met by sourcing properties for rental from the private sector.

Issues around a long term replacement and upgrade program are under examination and if additional funds are required they will be sought in the budget process. The program of replacing smaller, older homes with new stock will continue.

In reference to comments about various locations within country South Australia, it should be pointed out that only 6 of the 53 units of accommodation provided in Coober Pedy are above-ground houses, the remainder being below ground. In line with all other assets, the above-ground housing is currently being assessed for potential upgrade or replacement. In Whyalla, the housing provided is deemed comparable to the standard within that community. With reference to the housing in the Far North areas of the State, the total maintenance expenditure on the approximate 100 houses over the past year exceeds \$350 000 together with capital expenditure of approximately \$500 000.

Minister for Human Services, Minister for Disability Services and Minister for the Ageing

CAPITAL WORKS FOR IMVS

In reply to Ms RANKINE.

The Hon. DEAN BROWN: The new IMVS building has been completed at a cost of almost \$8 million. DHS is providing \$5.2 million, with the remainder being provided by the Royal Adelaide Hospital. The building has been designed and built to meet all safety requirements and includes safety features beyond those recommended in the relevant codes and standards.

It is unclear when the alleged events were to have occurred, however a 1999 investigation of the IMVS indicates that the institution has implemented appropriate safety precautions. The IMVS seeks to ensure a safe working environment for all its staff, contractors and visitors, and provides employees with assistance and support to help them resolve all health, safety and well being issues, whether they are work related or not.

The IMVS has excellent safety and quality management systems, achieving the highest attainment level in the WorkCover Performance Standards. It is accredited by the National Association of Testing Authorities through external audits for all IMVS laboratories and has achieved ISO 9002 accreditation, the first public laboratory in Australia to achieve this standard.

Key safety features at the IMVS are as follows:

- work to be undertaken within the IMVS requires written procedures incorporating OH&S issues, the identification of hazards and the necessary safety precautions;
- Material safety data sheets are readily available to all employees and are located in each laboratory;
- all employees participate in an induction program, which provides OH&S training;
- all laboratories are protected by residual current device protection, which are maintained and tested in accordance with OH&S electrical regulations;
- fume cabinets are used for all hazardous substances where material safety data sheets or IMVS risk assessments recommends such action;
- safe and suitable gloves and other personal protective equipment are provided for employees; and
- medical waste is disposed of in accordance with the Environmental Protection Act and the Australian Standards for Microbiological Laboratories.

HEALTH CHECKS IN KINDERGARTENS

In reply to Ms RANKINE.
The Hon. DEAN BROWN: I advise that the Golden Grove Kindergarten was visited by Child and Youth Health nurses in February this year and is scheduled for a second visit during July 2001. This is consistent with the program of pre school screening for 4-5 year olds in this region in previous years and as recommended by the National Health and Medical Research Council.

SOUTH AUSTRALIAN HOUSING TRUST

In reply to Ms KEY.
The Hon. DEAN BROWN:
 1. Employee Titles and Classification
 There are 593 permanent employees and 42 contract employees in the SA Housing Trust. Job titles, classifications and contract expiry dates are listed below.

Title	Class'n	Number of Employees		
		Permanent Employees	Contract Employees	Contract Expiry Date
Clerical Support	ASO1	3	1	17/08/2001
Human Resources Development Support	ASO1	1		
Receptionist	ASO1	2		
Regional Support Clerk	ASO1	11		
Accounts Payable Clerk	ASO2	1		
Admin Officer	ASO2	9		
Area General Admin Off	ASO2	2		
Area Maintenance Admin	ASO2	9		
Assistant Recovery	ASO2	2		
Benefit Review	ASO2	2	2	14/09/2001
Bonds Clerk	ASO2	1		
Clerical Officer	ASO2	4		
Client Services Clerk	ASO2	2		
Graduate Officer	ASO2		2	Various
Reg Support Clerk	ASO2	41	3	29/06/2001 26/07/2001 20/07/2001
Rent Assess Clerk	ASO2	1		
Rent Relief Clerk	ASO2	1		
Revenue Clerk	ASO2	2		
Secretary	ASO2	16	1	27/07/2001
Support Clerk	ASO2	1		
Tenant Services Clerk	ASO2	6		
Administrative Assistant	ASO3	1		
Allocations Officer	ASO3	8		
Area Systems Admin	ASO3		1	13/08/2001
Assistant Accountant	ASO3	3		
Asst Property Officer	ASO3	2		
Asst. Prog. Co-Ordinator	ASO3	1		
Bonds Operation	ASO3	1		
Capital Project Accountant	ASO3	1		
Housing Adviser	ASO3	59		
Information Officer	ASO3	1		
Policy Coordinator	ASO3	1		
Programs Coordinator	ASO3	1		
Project Officer	ASO3	6		
Property Admin	ASO3	2		
Recovery Officer	ASO3	3		
Revenue Officer	ASO3	2		
Sales & Marketing	ASO3	1		

Title	Class'n	Number of Employees		
		Permanent Employees	Contract Employees	Contract Expiry Date
Secretary	ASO3	2		
Senior Finance Officer	ASO3	1		
Statistical Officer	ASO3	1		
Systems Off-Cap	ASO3	1		
Accountant	ASO4	3		
Allocations Officer	ASO4	1		
Ar Systems Admin	ASO4	1		
Benefit Review	ASO4	7		
Contract Admin	ASO4	1		
Contracts Programmer	ASO4	1		
Conveyancer	ASO4	3		
Field Assessment	ASO4	3		
Housing Manager	ASO4	128		
Housing Service	ASO4	1		
Housing Support	ASO4	11	1	30/07/2001
Information Officer	ASO4	1		
Inspector	ASO4	3		
Inspector, Hirc	ASO4	1		
Liaison Officer	ASO4	1		
Maintenance Coordinator	ASO4	26		
Manager Technical	ASO4	1		
Office Administrator	ASO4	16		
Program Co-Ordinator	ASO4	6		
Project Officer	ASO4	15		
Property Officer	ASO4	3		
Recovery Officer	ASO4	2		
Relocation Officer	ASO4	3	1	21/12/2001
Research Officer	ASO4	1		
Senior Admin Officer	ASO4	2		
Sys Admin Data	ASO4	1		
Systems Administrator	ASO4	9		
Building Supervisor	ASO5	2		
Contracts Officer	ASO5	1		
Contracts Planner	ASO5	2		
Coordinator Assess	ASO5	1		
Executive Assistant	ASO5	1		
Horticultural	ASO5	1		
Maintenance Field	ASO5	4		
Manager Accounting	ASO5	1		
Manager Revenue	ASO5	1		
Marketing Prog	ASO5	1		
Mgment Info Off	ASO5	2		
Neighbourhood Development Officer	ASO5	2		
Office Manager	ASO5	1		
Programs Planner	ASO5	2		
Project Manager	ASO5	4		
Project Officer	ASO5	5		

Title	Class'n	Number of Employees		
		Permanent Employees	Contract Employees	Contract Expiry Date
Property Officer	ASO5	3		
Senior Project	ASO5	3		
Senior Statistician	ASO5	1		
Service Delivery Manager	ASO5	17		
Service Improvement	ASO5	1		
Super Recovery	ASO5	1		
Supervising Ben	ASO5	1		
Admin Manager	ASO6	1		
Analyst	ASO6	1		
Divisional Accountant	ASO6	1		
Executive Assistant	ASO6	1		
Financial Accountant	ASO6	2		
Horticultural C	ASO6	1		
Land Division C	ASO6	1		
Management Acco	ASO6	1		
Manager, Convey	ASO6	1		
Market Research	ASO6	1		
Mgr Building-Ca	ASO6	1		
Mgr Output Budgeting	ASO6	1		
Mgr, Systems Ad	ASO6	1		
Product Develop	ASO6	1		
Project Manager	ASO6	4		
Project Mgr-Cap	ASO6	1		
Projects Accountant	ASO6	1		
Quality Manager	ASO6	1		
Senior Consultant	ASO6	1		
Senior Project Officer	ASO6	1		
Snr Taxation Officer	ASO6	1		
Area Manager	ASO7	1		
Contracts Manag	ASO7	1		
Corporate Planner	ASO7	1		
Manager Hi&Rc	ASO7	1		
Manager Hrp	ASO7	1		
Marketing Manag	ASO7	1		
Mgr Special Needs Housing	ASO7	1		
Mgr, Business Development	ASO7	1		
Mgr, Property Business	ASO7	1		
Mgr, Recovery & Benefit Review	ASO7	1		
Mgr, Strategic Property	ASO7	1		
Ministerial Liaison Officer	ASO7	1		
Senior Policy Officer	ASO7	1		
Snr Consultnt,	ASO7	1		
Strategic Plann	ASO7	1		
Manager Management Accounting	ASO8	2		
Development Manager	ASO8	4		
Dir Technical Services	ASO8	1		
Mgr,Operational Policy	ASO8	1		

Title	Class'n	Number of Employees		
		Permanent Employees	Contract Employees	Contract Expiry Date
Mgr, Customer Improv	AS08	1		
Director-Finance	EXA		1	01/06/2003
General Manager	EXD		1	06/10/2001
Dir, Real Estate Services	EXA		1	12/03/2005
Dir, Reg Services-Metro	EXB		1	05/12/2002
Dir, Regional Services-Country	EXB		1	05/12/2004
Director Maintenance	EXB		1	05/12/2002
Dir Capital Projects	Exb		1	10/01/2005
Regional Manager	MAS2	14		
Architect	PSO3	1		
Engineering Consultant	PSO3	1		
Environment Engineer	PSO3	1		
Licensed Surveyor	PSO3	1		
Urban Planning	PSO3	1		
Trainee	TRA12		23	Various
		593	42	

2.
Attachment 1
Total JV work in progress at June 2001

Status	JV Partner	Units	SACHA Funds	JV Partner Contribution	Total Project Value	Needs Group	Location
Work In Progress	DC Coober Pedy	4	\$280,000	\$74,861	\$354,861	Aged	Coober Pedy
Work In Progress	Noarlunga Christian Centre	7	\$628,256	\$45,000	\$673,256	Low Income Families	Huntfield Heights
Work In Progress	Barossa Enterprises	3	\$279,000	\$31,000	\$310,000	Intellectually Disabled	Clare
Work In Progress	Austral Asian Christian Church	22	\$1,270,666	\$376,334	\$1,647,000	Asian Elderly	Oakden
Work In Progress	Harrow Trust	14	\$1,303,380	\$367,620	\$1,671,000	Intellectually Disabled	Glenside
Work In Progress	PQA/WACHA	4	\$412,700	\$100,000	\$512,700	Physically Disabled	Northfield
Work In Progress	Anglican Church And Anglicare	4	\$316,000	\$84,000	\$400,000	Single Males	Elizabeth East
		58	\$4,490,002	\$1,078,815	\$5,568,817		

Joint Venture projects being developed for 2001-02

Status	JV Partner	Units	SACHA Funds	JV Partner Contribution	Total Project Value	Needs Group	Location
Approved For Tender	RSL And Poppy Day Trust	10	\$855,000	\$310,000	\$1,165,000	Veterans, Widows Of Veterans	Clovelly Park
Approved For Tender	Cleve District Health & Aged Care	5	\$437,000	\$65,000	\$502,000	Low Income Families And Disabled	Cleve
Feasibility Initiated	Red Shield Housing Association	4	\$370,000	\$75,000	\$445,000	Low Income Families And Youth	Berri
Feasibility Initiated	Kangaroo Island Council	3	\$300,000	\$9,000	\$309,000	Low Income Aged	Parndarna

Feasibility Initiated	Minlaton & Districts Housing Association	5	437,000	\$30,000	\$467,000	Aged	Yorketown
Feasibility Initiated	Minlaton & Districts Housing Association	5	437,000	\$25,000	\$462,000	Aged	Ardrossan
Total		27	\$2,836,000	\$514,000	\$3,350,000		

MENTAL HEALTH SUPPORTED ACCOMMODATION

In reply to **Ms KEY**.

The Hon. DEAN BROWN: The funding allocation for the demonstration projects in 2001-02 is \$1.5 million.

There are currently six demonstration projects at various stages of development and implementation at Salisbury, Victor Harbor, Noarlunga, the South-East region, Port Adelaide and Whyalla. The projects are a feature of the Stable Accommodation for People with Complex Needs Program and are allocated recurrent funding to provide independent living support services.

PUBLIC HOUSING IN COUNTRY AREAS

In reply to **Ms KEY**.

The Hon. DEAN BROWN: The 328 properties in regional South Australia to be renovated during 2001-02 are in the following locations:

- Pt Pirie 25
- Pt Augusta 32
- Whyalla 88
- Pt Lincoln 53
- Murray 73
- South East 57

The 12 new houses will be constructed as follows:

- Wallaroo 4
- Nuriootpa 8

The \$42.1 million to support the delivery of public and private housing services in regional South Australia will be spent as follows:

- Property maintenance \$16.9m
- Administration/service delivery \$12.7m
- Council rates & water charges \$11.2m
- Private rental assistance \$1.3m

FUNDING INCREASE FOR NON-GOVERNMENT AGENCIES

In reply to **Ms STEVENS**.

The Hon. DEAN BROWN: The total funding allocation for 2001-02 is \$6 194 900.

This represents an increase of 3 per cent CPI adjustment to the 2000-01 funding base as well as a further \$250 000 or 6.25 per cent in recurrent funding for the provision of additional placement options for adolescents.

A further \$158 000 non-recurrent payments has been allocated to agencies to address cost pressures. This will reduce the burden on agencies to provide placements for all children and young people referred to them. It is anticipated that approximately 40 additional placements that are not now available or suitable to meet the needs of adolescents, will be developed.

Most importantly, a comprehensive review of alternative care is underway. The review will provide the information needed to clarify what type of service the government should fund and at what level.

The review findings will form the basis of negotiations for 2002-03.

ALLOCATION OF BROKERAGE FUNDS

In reply to **Ms STEVENS**.

The Hon. DEAN BROWN: All brokerage funds have been allocated.

Since the introduction of the new alternative care system 1997, there has been an annual accrual of unspent SAAP brokerage funds in funded agencies.

There is now up to \$1 million in unspent SAAP brokerage, of which Anglicare SA holds \$850 000. The remaining funds are held by the other contacted agencies, Aboriginal Family Support Services, Anglican Community Care and Pt Pirie Central Mission.

These unspent funds are to be retrieved by the department and will be reallocated to the sector. The funds will be for the provision of individualized packages of services for adolescents whose needs cannot be met by the current suite of services provided by the sector.

FUNDING FOR ALTERNATIVE CARE SERVICES

In reply to **Ms STEVENS**.

The Hon. DEAN BROWN:

2000-01

Total alternative care funding is \$6 039 800, this includes core funding to contracted agencies and \$250 000 in growth funds for the provision of placements for adolescents unable to be placed by the existing providers.

The funding for country: \$1 752 900

The funding for metropolitan: \$4 286 900

2001-02

Total alternative care is \$6 194 900 this includes a 3 per cent CPI increase and \$250 000 in recurrent funding for adolescent placements.

The funding for country: \$1 801 200

The funding for metropolitan: \$4 393 700

EXPENDITURE ON IT PROJECTS

In reply to **Ms STEVENS**.

The Hon. DEAN BROWN:

1. Expenditure on the OACIS Project, Renal from the commencement of the project in 1995-96 to 31 May 2001 has been \$31.19 million.

Expenditure on the OACIS extended implementation, which commenced in 1999-2000, was \$9.08 million to 31 May 2001.

The budget of \$17 789 000 shown for 'Information Management Systems' for 2001-2002 covers a very wide range of information systems initiatives. Over fifty separate initiatives are proposed, some of the more significant ones are:

- Various Disability Services projects \$1.33 million
- Various Mental Health Initiatives \$0.21 million
- Replacement Human Resources Management System \$4.70 million
- Health Connect \$0.90 million
- Wide Area Network \$1.37 million
- Integration Test Environment \$0.35 million
- Patient Administration/Financial Management \$0.46 million
- Government Radio Network \$0.72 million
- Country Hospital Replacement Systems \$0.27 million

Expenditure on Information systems other than OACIS from 1995-96 to 31 May 2001 was \$47.46 million.

2. In 1994-95 a need existed to replace the renal system at The Queen Elizabeth Hospital. During that year a fact-finding mission to the United States of America, United Kingdom, Germany and New Zealand was undertaken to pre-qualify potential replacement systems. The pre-qualification process included an evaluation checklist covering clinical and technology criteria developed by clinicians from The Queen Elizabeth Hospital and the Royal Adelaide Hospital. Vendors considered included:

- 3M Health Information Systems
- CCL (the system in use by the renal unit of The Queen Elizabeth Hospital at that time)
- Cerner Corporation
- Health Vision
- OACIS HealthCare Systems Incorporated
- OVID Renal System

The CCL and Ovid renal systems were rejected following the pre-qualification process.

A more detailed evaluation was subsequently performed on the offerings from 3M Health Information Systems, Cerner Corporation, Health Vision, OACIS HealthCare Systems Incorporated and expanded to include First Data Corporation.

As a result of this evaluation, the Health Vision and First Data Corporation offerings were rejected.

In early 1996 officers of the then South Australian Health Commission completed a due diligence review of the short listed offerings of 3M Health Information Systems, Cerner Corporation and OACIS HealthCare Systems Incorporated by visiting respective user sites in the United States of America.

In April 1996 cabinet approved the business case for the acquisition of the OACIS product for the initial implementation of a whole of health clinical information system.

The licence fees paid for the OACIS suite of modules to be implemented was \$7.44 million and the current annual maintenance fee is \$683 901. The license fees paid entitle the department to perpetual use of the modules. Maintenance fees will rise as the number of users and modules implemented increase. Future maintenance rates are based on a pre-determined schedule of rates linked to a specified suite of modules and a maximum number of 15 000 workstations using OACIS. The current maximum number of workstations is approximately five times greater than the anticipated number of workstations required for the implementation of OACIS across the eight major metropolitan public hospitals.

3. OACIS was developed by Simborg Systems in 1984 and progressively purchased by:

- Bell Atlantic Healthcare Systems in 1991;
- OACIS HealthCare Systems Incorporated in 1994;
- Science Applications International Corporation in February 1999; and
- Dinmar (US) Incorporated in November 2000.

Science Applications International Corporation is a Fortune 500 company, which reported revenues of \$1.44 billion for the first fiscal quarter that ended on 30 April 2001.

The intellectual property of OACIS is owned by Dinmar (US) Incorporated, which is based in Ottawa (Canada) with offices in Atlanta (Georgia), Toronto (Ontario), Edmonton (Alberta) and San Francisco (California).

4. As at 19 December 2000, the following hospitals were users of OACIS:

Atlantic Health systems, New Jersey
 All Children's Hospital, Florida
 Bassett Healthcare, New York
 Bayfront Medical Centre, Florida
 Brooklyn Hospital, New York
 Catholic Health, Washington State
 Hartford Hospital, Connecticut
 Loyola University Health Systems, Illinois
 Marquette General, Michigan
 Memorial Med, Illinois
 Medical University of South Carolina, South Carolina
 Ottawa Hospital, Ontario
 Sunnybrook and Women's Health Sciences Centre, Ontario
 Texas Children's Hospital, Texas
 Union Hospital, Indiana
 University of Chicago Hospital, Illinois
 Virginia Mason Medical Centre, Washington State

In recent times officers of the Department of Human Services visited:

- Medical University of South Carolina;
- Sunnybrook and Women's Health Sciences Centre; and
- Texas Children's Hospital.

Although each hospital had a different approach to implementation, clinical acceptance was uniformly high and executive staff commented positively in relation to the products contribution to improved service delivery outcomes.

POOL HEATING AT HAMPSTEAD CENTRE

In reply to **Mrs GERAGHTY**.

The Hon. DEAN BROWN: A breakdown of the Hampstead Rehabilitation Centre's hydrotherapy pool boiler occurred on 19 April 2001, which resulted in limited access to the pool.

As the pool temperature could not be maintained at 33.4°C, some hydrotherapy sessions scheduled for 20 April 2001 were cancelled. Temporary repairs were made to maintain the current boiler and to ensure the hydrotherapy service was able to recommence on 21 April 2001. Ongoing maintenance occurred until the boiler was fully repaired on 3 May 2001, when replacement parts were made available.

As a result, the Centre for Physical Activity in Ageing sessions were put on hold until the boiler was fully repaired. Sessions were

offered to the head of the centre for physical activity during this time but were declined as there were no guarantees against continued service failure. This decision was based on the logistical difficulties of contacting in excess of 500 clients.

Since the hydrotherapy pool boiler has been repaired, I am advised there have been no further breakdowns and all scheduled services have been provided.

HOSPITAL CAPITAL WORKS

In reply to **Ms STEVENS**.

The Hon. DEAN BROWN: The government is fully committed to all three redevelopments and consultants are working with the hospitals and the Department of Human Services staff to progress all of these works.

One must remember that early cash flow projections are always superseded by subsequent site investigations, therefore one should take the latest information as the most realistic progress, which will be possible for each of these projects.

The cash flow information which is in the current budget papers is the most accurate information available at this point in time.

OACIS

In reply to **Ms STEVENS**.

The Hon. DEAN BROWN: Accenture (formerly known as Andersen Consulting) was appointed distributor and exclusive implementer of the OACIS product in Asia Pacific (including Australia and New Zealand) in 1995. Consequently, a public tender procurement process for implementation services was not appropriate. Since the 1995-96 financial year Accenture has been paid \$9.16 million up to 31 May 2001 for product support, project management and implementation services. The fees paid include pass through payments made by Accenture to:

- Business Objects;
- Computer Sciences Corporation;
- Dinmar (US) Incorporated;
- Experience Matters;
- OACIS Healthcare Systems Incorporated;
- Sun Microsystems;
- Sybase;
- Systems Services; and
- Various sub-contractors.

The next 18 months will be the most intense phase of the implementation of OACIS. Activities include preparation of the clinical display application for use outside renal, deployment of software, development of new interfaces and implementation of the clinical order management pilot. In addition, approximately 8 400 users will be trained across the eight major metropolitan hospitals.

FUNDING REQUEST IN LEAKED DOCUMENT

In reply to **Ms STEVENS**.

The Hon. DEAN BROWN: The \$50 million cited in the 'Green Book' was calculated in November 2000 using data available at that time, and was comprised of three separate components:

- cost increases for hospitals exceeding the consumer price increase for existing workload.
- patient throughput in hospitals during 1999-2000 in excess of the funded targets, representing 3 400 inpatient separations and 130 000 emergency department and outpatient attendances.
- an increase in public inpatient activity of 7 000 inpatient separations, in line with short term increases in demand and due to demographic changes.

Part of the funding for the first two components was for hospitals that exceeded their budget over the last few years, with the remainder being absorbed as cost savings.

A calculation has not been made on the number of beds required for each of these options, as it is intended that hospitals provide the services required using the best clinical practice method. This may involve overnight stay or same day service. It is implicit in the request for funds that the number of beds would have been appropriate for the volume and type of workload anticipated.

MENTAL HEALTH EXPENDITURE

In reply to **Ms STEVENS**.

The Hon. DEAN BROWN:
 1. \$14.5 million has been allocated for hospital-based mental health facility upgrades over the next three years at Flinders Medical

Centre, the Repatriation General Hospital and the Women's and Children's Hospital. The exact allocation of funds to these three projects is still being determined according to needs assessed during the final planning stages.

Glenside campus is not included in this funding allocation, however there is ongoing maintenance and minor works planned. Service specifications for the Boylan Ward at the Women's and Children's Hospital are in the final stages.

The Repatriation General Hospital is redeveloping existing ward facilities to provide approximately 20 beds. Flinders Medical Centre is developing facilities to accommodate 40 to 50 beds. Planning is still occurring at the Women's and Children's Hospital.

2. The development of supported accommodation services is a key aspect in plans to achieve a balanced mix of hospital and community based services, as well as services in metropolitan and country centres.

Six demonstration projects are at various stages of development and implementation, targeted at people with a psychiatric disability and/or a mental illness with low to high independent living support needs. The projects are part of the Stable Accommodation for People with Complex Needs Program and are based at Salisbury, Victor Harbor, Noarlunga, Port Adelaide, the South-East and Whyalla.

3. \$20 000 p.a. has been allocated for Mental Health Week activities, with some funding still available. Activities will reflect and promote a broader ownership of mental health as a public issue, not limited to specialist mental health services and their consumers.

The theme for the 2001 National Mental Health Week is 'Mental Health—What Do You Know? Let's Work On It' and the World Mental Health Day's theme is 'Inclusion is Part of the Solution: Mental Health in the Workplace'. DHS will develop and implement education packages about mental health at work and if in DHS successful, they could be made available for other workplaces.

CHARGES FOR HOUSING TRUST MAINTENANCE

In reply to **Mrs GERAGHTY**.

The Hon. DEAN BROWN: Where deterioration, loss or damage to a property has been determined by the trust as 'non fair wear and tear', the cost of any maintenance is charged to the tenant. Tenants are not expected to pay for maintenance resulting from 'non fair wear and tear' in the following instances:

- deterioration, loss or damage associated with domestic violence that is substantiated in accordance with the trust's domestic violence policy;
- damage that is the result of circumstances such as flood, storm or fire (unless in the circumstances it is reasonable to hold the tenant responsible for the fire);
- damage resulting from a burglary, break-ins, wilful damage or vandalism by person's unknown, provided a police report number is supplied; and
- deterioration as a result of structural defect, faulty design or faulty workmanship.

In 2000-01, \$3 million has been raised through tenant charges, while Housing Trust expenditure on recurrent maintenance for the same period was \$65.45 million.

Approximately 40 per cent of tenant charges are for the following:

- reglazing windows of the sash variety;
- rubbish removal and removing garden overgrowth;
- removing offensive material; and
- renewing and repairing doors, walls and flywires.

HACC FUNDING

In reply to **Ms STEVENS**.

The Hon. R.D. LAWSON: The Greek Pensioners and Aged Society Inc. did make an application under the 2000-01 Home and Community Care (HACC) funding round.

A large number of applications were received seeking \$22.65 million in respect of the \$10.2 million available and assessed on their relative merits by a committee of commonwealth and state officers.

On 20 April the Greek Pensioners and Aged Society Inc. were advised that their application had not been successful on this occasion.

On 15 May staff of the Office for the Ageing met with Mr Pashalis to provide feedback regarding the application and to discuss future arrangements for the service. I have also received representations from the Premier, the Member for Unley and the Hon Julian

Stefani MLC and the Leader of the Opposition which I have taken into consideration in this response.

Additional one-off HACC funds may become available through services not 'taking up' their full allocation of funding. It is possible that the society (and other applicants) could be allocated funds from this source.

I am advised that the society has been informed that its prospect of receiving HACC funding will be improved if it is able to demonstrate greater collaboration. The society will be well served by ensuring that it works collaboratively with other HACC service providers.

The Office for the Ageing will be in contact with the Greek Pensioners and Aged Society Inc. to discuss the terms of the funding and service agreement.

DISABILITY SERVICES

In reply to **Ms STEVENS**.

The Hon. R.D. LAWSON: In 1997 the Australian Institute of Health and Welfare (AIHW) estimated unmet need across Australia at \$300 million. The commonwealth contribution of \$12.135 million over two years was matched by \$6.05 million in recurrent state funds to produce a recurrent increase in disability services funding in South Australia from 1999-00 to 2001-02 of \$14.14 million. (This funding is in addition to CSDA indexation factors.)

Negotiations on the third Commonwealth State Disability Agreement (CSDA) have begun and it is expected that the above injections will be built into base funding. Because the original research undertaken by the AIHW took place four years ago prior to the injection of new funding, it was agreed at the Disability Services Ministerial Conference on 3 August that research would be undertaken to examine 'remaining service gaps to inform the next CSDA'.

Within South Australia, options coordination agencies retain client data and keep records of waiting lists for accommodation, service and equipment. Options has been designed as a system that focuses on the needs of individuals rather than as a statistics collection agency. Databases are kept for internal management purposes rather than for State or National comparison. This situation will improve as the level of sophistication of these systems increases.

The Disability Services Framework and the Service Needs Assessment Profile (SNAP) also guide government agencies regarding the allocation of new funding.

DOMICILIARY CARE FEES

In reply to **Ms STEVENS**.

The Hon. R.D. LAWSON: To enable domiciliary care clients ample time to lodge fee waivers, collection of fees was delayed until September 2000. Therefore the total revenue raised from one year under the revised fee regime will not be available prior to 31 August 2001.

\$371 000 was raised from client contributions to the metropolitan units between September 2000 and March 2001. Monthly billing and posting costs in that time were \$66 249, which is expected to decline steadily as a proportion of total revenue over the next few months. This does not include some of the start-up costs associated with implementing the revised system, viz, software, staffing of the hotline and assessing fee waivers.

Fee exemptions have been granted to about 50 per cent of all clients.

All fees raised by agencies within the HACC program must remain with that agency to increase services to existing and/or new clients. As a result of the new fees policy domiciliary care services have been able to expand services utilising revenues raised.

Minister for Government Enterprises, Minister for Information Economy, Minister for Administrative and Information Services, and Minister for Workplace Relations

SHACK FREEHOLDING

In reply to **Hon. G.M. GUNN**.

The Hon. M.H. ARMITAGE: In respect to Fisherman Bay, there are a number of shack areas—some that are on crown land. These are in three groups as follows:

Fisherman Bay North—8 sites

Development approval has been obtained and a plan is about to be lodged in the Lands Titles Office.

Fisherman Bay South—3 sites

Development approval has been obtained. Contracts have been established with 2 of the 3 sites now freehold.

Fisherman Bay South—62 sites

Freehold was not offered to these shack owners, as they were not able to meet with the criteria in a number of areas including:

- the limited size of sites (100-200 m²)
- congested nature of the sites
- environmental issues
- no opportunity to provide an acceptable effluent solution.

In addition to the Crown shacks mentioned above, there are approximately 350 shack sites located on private land at Fisherman Bay South. This is the most likely location referred to by Mr Gunn's constituents.

I understand there has been moves by the landowner to gain development approval to enable individual sites to be sold to the lease holders. This would require the installation of a common effluent scheme and there has been extensive correspondence in recent months through the Minister for Human Services in respect of this matter.

LIST OF ALL EMPLOYEES WITHIN IEPO

In reply to **Ms HURLEY.**
The Hon. M.H. ARMITAGE:

IEPO Actual Staff as at 27 June 2001

	Position Title	Classification	Permanent	Contract	Term of Appointment	Expiry Date of Contract
1.	Executive Director	EXE	Yes			
2.	Deputy Director	EXB	No	Yes	2 years	12 June 2002
3.	Senior Policy Advisor	EXA	Yes			
4.	Senior Policy Advisor	EXA	No	Contract	2 years	14 December 2002
5.	Senior Policy Advisor	EXA	Yes			
6.	Senior Policy Advisor	EXA (Acting)	Yes			
7.	Industry Liaison Officer	ASO 8	Yes			
8.	Project Manager	ASO 8 (Acting)	Yes			
9.	Information Analyst	ASO 7	Yes			
10.	Project Manager, Health	ASO 7	Yes			
11.	Executive Officer	ASO 7	Yes			
12.	Project Officer	ASO 6	Yes			
13.	Office Manager	ASO 5	Yes			
14.	Legal Project/Research	LE 1	Yes			
15.	Executive Assistant	ASO 3	Yes			
16.	Personal Assistant	ASO 3	Yes			
17.	Personal Assistant	ASO 2	Yes			
18.	Industry Liaison Officer	ASO 8	No	Contractor	As required	
19.	Web Designer	ASO 2	No	Temporary Staff	As required	
20.	Personal Assistant	ASO 2	No	Temporary Staff	As required	
21.	Personal Assistant	ASO 2	No	Temporary Staff	As required	

Networks for YOU Actual Staff as at 27 June 2001

	Position Title	Classification	Permanent	Contract	Term of Appointment	Expiry Date of Contract
22.	Project Manager	ASO 8	Yes			
23.	Project Manager	ASO 8	No	Contract	2 years	19 September 2002
24.	Senior Project Officer	ASO 6	No	Contract	1 year	11 June 2002
25.	Senior Project Officer	ASO 6	No	Contract	2 years	31 January 2003
26.	Regional Coordinator	ASO 5	No	Contract	2 years	01 February 2002
27.	Regional Coordinator	ASO 5	No	Contract	2 years	01 February 2002
28.	Trainee	TRA12	No	Contract	1 year	15 February 2002
29.	Trainee	TRA12	No	Contract	1 year	15 February 2002
30.	Trainee	TRA12	No	Contract	1 year	29 April 2002
31.	Trainee	TRA12	No	Contract	1 year	23 May 2002

32.	Trainee	TRA12	No	Contract	1 year	01 February 2002
33.	Trainee	TRA12	No	Contract	1 year	15 February 2002
34.	Trainee	TRA12	No	Contract	1 year	29 June 2001
35.	Trainee	TRA12	No	Contract	1 year	15 February 2002
36.	Trainee	TRA12	No	Contract	1 year	01 February 2002
37.	Trainee	TRA12	No	Contract	1 year	15 February 2002
38.	Trainee	TRA12	No	Contract	1 year	01 February 2002
39.	Trainee	TRA12	No	Contract	1 year	15 February 2002
40.	Trainee	TRA12	No	Contract	1 year	15 February 2002
41.	Trainee	TRA12	No	Contract	1 year	15 February 2002
42.	Trainee	TRA11	No	Contract	1 year	15 February 2002
43.	Trainee	TRA12	No	Contract	1 year	15 February 2002
44.	Trainee	TRA11	No	Contract	1 year	15 February 2002
45.	Personal Assistant	ASO 2	No	Temporary Staff	As required	

SHACK FREEHOLDING

In reply to **Hon. G.M. GUNN.**

The Hon. M.H. ARMITAGE: With regard to Blanche Harbour, freeholding has been offered and taken up by the majority of the 280 shack owners. There is no opportunity for any additional sites to be created for shacks on crown land at Blanche Harbour as the government's policy has been to provide opportunity for the freeholding of existing shacks but not to provide for the creation of any new sites.

LIST OF EMPLOYEES FOR ALL MAJORS PROJECTS

In reply to **Mr CONLON.**

The Hon. M.H. ARMITAGE: The Major Projects Group has three main roles.

1. To manage major government development projects which are complex and do not fall within normal agency arrangements,
2. To facilitate and manage the government's interests in major and complex development projects in which the private sector is the key financier, driver and/or service provider, and
3. To manage the Industrial and Commercial Premises Corporation's program to construct premises for firms establishing or expanding in the state.

The above activities are achieved through the following staff resources.

Position	Classification	Permanent Public Servant or Contract	Term of Contract	Expiry Date of Contract
Director, Major Projects Group	Ex B	Contract	5 years	Apr 2006
Personal Assistant	ASO2	Permanent PS		
Project Director Glenelg/West Beach	ASO8	Permanent PS		
Project Director Outer Harbor Grain Terminal	Ex B	Contract	3 months	Sep 2001
Project Director Riverbank	ASO8	Permanent PS		
Project Manager	ASO5	Permanent PS		
Project Officer	ASO3	Permanent PS		
Director, ICPC	Ex A	Permanent PS		
Personal Assistant	ASO2	Permanent PS		
Senior Project Manager, ICPC	ASO7	Permanent PS		
Project Manager, ICPC	ASO5	Permanent PS		
Business Manager, ICPC	ASO5	Permanent PS		
Finance Officer, ICPC	ASO3	Permanent PS		

WORKCOVER

In reply to **Mr HAMILTON-SMITH.**

The Hon. M.H. ARMITAGE: In addition to the answer given on 27 June 2001, the following information is provided:

Section 49 of the Workers Rehabilitation and Compensation Act, 1986 allows the WorkCover Corporation, at the request of an

employer to undertake an employer's liability in respect of weekly payments of compensation in consideration of a payment fixed by WorkCover.

WorkCover manages a buy-out scheme to cover employers for their first two week's liability for payments of compensation.

The current rate for the buy-out scheme is fixed at 8% of an employer's WorkCover levy (excluding GST). Private insurers also

offer buy-out provisions. Private insurer's actual rates are unknown but are expected to be competitive. The Victorian WorkCover scheme offers buy-out at a rate of 25 per cent of premium to cover a 10-day excess and \$440 of medical costs.

Around 3 600 employers participate in WorkCover's buy-out scheme paying around \$330 000 for the cover. It is anticipated that private insurers have less participants.

The majority of participating employers are from the agricultural sector that traditionally employ workers on a seasonal basis (e.g., shearers and fruit pickers).

An employer in the agricultural sector could for example be paying \$200 a year in WorkCover levy. If a shearer is hired by the employer, the cost of two-weeks wages could be in excess of \$3 000. For an additional premium of \$16 the employer can be covered for this loss in the event of an injury to the shearer.

The buy-out rate is reviewed annually to ensure that the buy-out scheme has a negligible impact on WorkCover's overall funding requirements.

COMPARISON OF DISPUTES FOR UNDERPAYMENT OF WAGES

In reply to **Mr WRIGHT**.

The Hon. R.D. LAWSON: The Voluntary Resolution Process (VRP) commenced on 1 February 2001 for a six-month trial. Statistics indicate that numbers of claims have remained constant since the introduction of the new process.

During the six months prior to the trial (1 August 2000 to 31 January 2001) the number of claims received by Workplace Services totalled 591 claims (approx 100 per month). Between 1 February and 29 June 2001 Workplace Services received an average of approximately 100 claims per month.

If any employee feels frustrated, marginalised or not prepared to work through the VRP, then the claim or issues raised is referred to an investigation officer from Workplace Services. The VRP is optional and if either party by choice is not comfortable or prepared to commit to it then the matter is passed to an investigation officer for action in the conventional manner.

The VRP will be evaluated after the completion of the trial and a decision will be made to continue the process in the same or an altered form.

SA WATER, BOARD

In reply to **Mr CONLON**.

The Hon. M.H. ARMITAGE: In addition to the answer given on 27 June 2001, the following information is provided:

Along with other states, South Australia sought to promote the application of commercial principles to government trading enterprises through the enactment of the Public Corporations Act 1993.

Consistent with this corporate governance model, part 3 of the act, requires SA Water to have a board of directors duly appointed by the Governor. The act also specifies conditions of membership of the board, the basis of its remuneration and the proceedings of board meetings.

The rules of governance covering the duties and liabilities of a board of directors are set out in part 4 of Public Corporations Act 1993.

The cost of maintaining a board includes fees set by the Commissioner of Public Employment and paid directly to Board members, travel expenses incurred by board members and support costs including staff, stationary and office expenses (telephones etc). Costs for the 2000-01 year are detailed on the attachment.

These costs have not been adjusted for offsets. For example, the board significantly facilitates oversight of the corporation by the government as its owner. If the corporation did not have a board, central agencies of government would require more resources to monitor and report on the performance of the corporation.

Further, the cost of maintaining the board should be considered within the context of the corporation's commercial performance. Since the appointment of the board in July 1996, the corporation's financial performance has improved from an operating profit in 1995-96 of \$79 million to a projected profit of around \$207 million in 2000-01.

Attachment

	Actual \$ '000	Comments
Directors Fees	297	Includes Board and Sub Committee fees
Payroll Tax	18	6%
Superannuation	25	Contribution by SA Water Corporation—8%
Insurance	60	Estimated Directors insurance, excluding Officers insurance
Clerical, secretarial and admin support	50	Proportion of support employee wages (estimated)
General office expense	68	Eg, printing, stationery, phones, faxes, entertainment, subscriptions & other incidentals
Travel	20	Includes inter/intrastate
TOTAL	538	

SA WATER, FORMER CHIEF EXECUTIVE OFFICER

In reply to **Mr CONLON**.

The Hon. M.H. ARMITAGE: The Crown Solicitor is acting for SA Water in this litigation.

The Crown has advised that there will be a further directions hearing in the Supreme Court on 2 August 2001 at 4.00 p.m.

Interlocutory proceedings are expected to continue until towards the end of 2001. At this stage, it is likely that the matter will be listed for trial some time in the first half of 2002. There is however, no certainty that this will be the case. The trial could well be set down for the latter half of 2002.

DISCREPANCY, VALUE OF CONTRACTS

In reply to **Mr CONLON**.

The Hon. R.D. LAWSON: The difference of \$58 million mainly relates to a revision of the salary packaging contract for non executive employees, an outcome of the wages parity agreement for public servants. The original budget forecast was for \$67 million.

However it is now estimated that in this year the take up of this package will only be \$9 million.

The reason for such a large discrepancy relates to there being only one initial provider. There was also a need to make refinements to the original package to make salary packaging more attractive. Contract services has contracted a second provider and has been instrumental in achieving improvements in the package for prospective users and a better outcome for the government.

STRATEGIC HRMS REVIEW

In reply to **Mr CONLON**.

The Hon. R.D. LAWSON: In addition to the answer given on 27 June 2001, the following information is provided:

During the recent parliamentary estimates process I agreed to provide additional information about the processes associated with the selection of Human Resource Management Systems (HRMS) for government agencies.

A formal Strategic Human Resource Management Review (HRM Review) process has been conducted over approximately two years.

This has included high level representation from all government portfolios. The primary objective of the Review was to determine the most appropriate approach to HRMS for the South Australian Government.

In 1995, the government approved Concept as the mandated software platform for government agencies anticipating that the product would be suitable to the needs of all agencies. On this basis the government was provided with the rights to 50 000 Concept user licences. However, a number of agencies sought, and received, exemptions due to specific business requirements that could not be met by the Concept product. The government has not taken up more than 20 000 licences in a production environment but approximately 30 000 licences have been reserved for the Education sector which still intends to implement the Concept product, as it is being tailored to meet DETE's unique requirements.

The currently installed Concept platform and the underlying relational database management software will not be supported by the supplier after 31 December 2002.

If the Concept platform is to be used into the future, major upgrade programmes would be required. Historically, these upgrades have required significant capital funding.

The fact that one solution could not meet the requirements of all agencies was also a key influence for the HRM Review. The HRM Review itself was not established, nor had a charter, to seek a replacement for the Concept product. It was focussed upon ensuring the most appropriate and cost effective HRMS solution for each discrete government sector.

Extensive evaluation by the Department of Human Services (DHS), with the involvement of other agencies, resulted in the identification of Frontier Software Pty Ltd as offering the appropriate functionality and suitability for purposes required. DHS was given approval to adopt the Frontier bureau service.

In April 2001, approval was given under Treasurer's Instruction 8 for those agencies that are not part of DHS or DETE sectors to adopt the DHS bureau service model where that is considered appropriate. This approval will result in a sole-source proposal request from Frontier Software Pty Ltd.

The rationale for this approach was based upon total cost and suitability. The strategy has been informed by a consolidated business case and financial analysis conducted by Arthur Andersen whereby the range of possible sector-based scenarios were fully costed and considered within an associated risk profile. The proposed approach also was informed by the result of the Human Services open tender, noting that there is a significant degree of equivalence

in functional requirements (approximately 95 per cent) between the Human Services requirements (for the standard employee types, generally non-rostered employees) and those of the non-DHS/non-DETE sector agencies. It represents a potential saving of approximately \$9.0 million for existing agencies using Concept over a four-year period when compared to continuing current arrangements. The decision was not based upon saving tender costs alone but on the full financial impact of future arrangements. An estimate of tender costs saved was \$700 000.

In accordance with the recent government decision, the evaluation of the Frontier offering has commenced. At the conclusion of this process the government will be informed of the outcome and options for the future conduct of the project.

BREAKDOWN OF ALL WHOLE-OF-GOVERNMENT CONTRACTS

In reply to **Mr CONLON**.

The Hon. R.D. LAWSON: I am also advised that it is not possible to quantify the measure of revenue and expenditure generated by each individual whole-of-government contract because each is used by agencies for a wide range of purposes and the cost and revenues are not recorded in accounting systems against each contract.

The following contracts are included within the expression 'whole-of-government contract'.

- The EDS contract
- Government Radio Network contracts
- Application and Maintenance Development Panel contracts
- Microsoft Large Account Resellers Panel contracts
- Microsoft Select 4 contract
- The Information Technology Information Supplier (Gartner Group)
- Spatial Industry Alliance
- Human Resource Management System contract
- Mobile Phone contract
- Energy contracts (fuel and gas)
- Standard Personal Computer Panel contract
- Contract relating to salary packaging for non executives
- Office supplies contracts (Photocopiers and Printing)
- Travel contract
- Auctioneers
- Temporary staff panel contract
- RecFind Contract
- Facilities Maintenance contracts